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MR. RAJAN BAHADUR CEO - THSC

CEO'S MESSAGE

THSC continues to strive ahead towards its vision of skilling and its sustainability goals. Our leadership vision at THSC is based on deep commitments to our Industry Partners, Training Partners, other stakeholders, and Employees. It also brings together what we see as the necessary conditions for sustaining the long-term growth and wellness of our society.

THSC strives to achieve the purpose committed in our mission statement. We made significant progress in several areas, including the training of trainers and assessors, assessment and certification, apprenticeship program, and industry engagement.

Some of the key highlights during this period

- The National Council of Vocational Education & Training (NCVET) granted the status of an Awarding Body to the Tourism & Hospitality Skill Council, an apex organization for promoting skill development courses within the sector
- As part of the ongoing Azadi ka Amrit Mahotsav celebrations, THSC held its first-ever post-pandemic Annual Industry Partners Meet on September 30, 2022.
- RDSDE (Regional Directorate of Skill Development & Entrepreneurship), and TEAM THSC designed a special training in Odisha.
- For Project TEJAS's workforce mobility, THSC and NSDC International inked a contract. The goal of TEJAS
 (Training for Emirates Jobs and Skills) is to give the essential skills in accordance with international
 standards, guaranteeing that certified workers have the opportunity to find employment.
- The Tourism & Hospitality Skill Council (THSC) had its first-ever Annual Training Partners Meet following the pandemic.
- Our extremely skilled competitor, Nandita Saxena, received this year's Silver Medal in the Patisserie & Confectionery Skill at the WorldSkills Competition 2022, which was held in Switzerland. Anushree Srinivasan also took home the bronze medal in the category for Hotel Reception skills. Prathem Sharma received Medallion of Excellence in Bakery. Subrat Patel also won Medallion of Excellence in Restaurant Service.
- Signed a landmark contract between The American Hotel & Lodging Educational Institute (AHLEI), the education division of National Restaurant Association Solutions (NRAS), Illinois, United States of America, and THSC on knowledge-sharing.
- THSC took part in the Manipur Chamber of Commerce & Industry's One Day International Business Summit in Imphal, Manipur, which was inaugurated by Honorable Chief Minister Shri Biren Singh and Ms. Saithong Soiphet, Minister Counselor Royal Thai Embassy

THSC AS NOVET RECOGNIZED AWARDING BODY

Tourism & Hospitality Skill Council, an apex body for promoting skill development courses within the sector for the last 8 years received the status of an Awarding Body from the National Council of Vocational Education & Training (NCVET) on 27th June 2022. The Awarding Body recognition and agreement were signed in the presence of Dr. N S Kalsi IAS (retd), Chairman NCVET, by Mr. Rajan Bahadur, CEO THSC & Col Santosh Kumar, Director NCVET. This recognition enables THSC to issue NCVET-recognized certificates on industry-relevant qualifications with national validity, leading to better employment and lifelong learning opportunities.



CREATION OF FUTURE SKILL JOB ROLES

With a huge demand emerging in the industry, THSC has drafted two new job roles to provide the industry with assets in terms of a skilled workforce. The two new qualifications introduced are:

- 1. Barista Executive
- 2. Naturalist

These qualifications shall not only help candidates to improve the existing skills and gain new ones that are in demand but shall also help candidates with a competitive advantage as employers may find them better qualified for the professions/requirement.

COLLABORATIONSFOR B. VOC AND APPRENTICESHIP EMBEDDED PROGRAMS

THSC has partnered with more new universities and colleges to provide students with industry-relevant skills. The two-sided agreement will help universities/institutes to align themselves with the current industry trends. THSC signed a memorandum of understanding with Bahra University, Federal Institute of Hotel Management, Rabindranath Tagore University, Seacom Skills University, Pacific University, JIMS, Delhi, The MES College, Balasore Institute of Technical Studies, and Henry Baker College. THSC will be responsible for designing the course curriculum and candidates' certifications.















INDUSTRY LINKAGE WORKSHOP: COLLABORATION WITH UKSDM - UNDP

An awareness and capacity-building workshop was organized by United Nations Development Programme (UNDP) in collaboration with Uttarakhand State Skill Development Mission (UKSDM) & Tourism and Hospitality Skill Council Under Skill Acquisition and Knowledge Awareness for Livelihood Promotion (SANKALP) on August 10th, 2022, at Dehradun, Uttarakhand.

The event was graced by Shri. Vijay Kumar Yadav, Secretary - Department of Skills & Employment, Govt of Uttarakhand, Mr. Rajan Bahadur, CEO, THSC, Dr. Pradeep Mehta, State Head- Uttarakhand, UNDP, Smt. Chandrakanta - Nodal officer, UKSDM, Smt. Poonam Chand - Additional Director, Department of Tourism, Govt of Uttarakhand, Mr. Amardeep Singh, General Manager, Westin Rishikesh Resorts & Spa, Prof. Harshwanti Bisht, President, President Indian Mountaineering Foundation (IMF) and Mr Arpit Asthana, Manager, Apprenticeship Division NSDC.

The main objective of the workshop was to strengthen the economy of the State with the help of Tourism and Hospitality industry professionals.

The sector offers a lot of prospects and needs a lot of skilled manpower. The industry stressed that they are not receiving qualified individuals who meet the criteria of the present industry. Youth should be skilled, upskilled, and multi-skilled in accordance with industry requirements to meet industry demand and prevent the need for mobilization for work in other states.

The participants learned about the future of tourism and hospitality services in the state of Uttarakhand. All the participants—universities, business partners, students, and government representatives have actively participated in the discussion.

MAKING OF **PARTICIPANT HANDBOOKS**

A participant handbook is the trainees' main source of information for building skills. It is intended to introduce students to the specific segment/job role and assist them in fully comprehending the employment role. It is customized to the needs and profile of the candidate. THSC is in the process of developing both English and Hindi Participant Handbooks.



TRIPARTITE AGREEMENT ON INFECTION CONTROL TRAINING

THSC, Radisson Hotels Group, and Healthcare Sector Skill Council successfully conducted the first batch of Infection Control Training, with an intention to train the existing employees of Radisson Hotels towards infection control preparedness in hotels. This training is an essential component in building a common understanding of requirements within new working norms and instilling confidence, contributing to a safe working environment that will boost confidence among customers to utilize the services of the hospitality industry.

AGREEMENTWITH NSDC INTERNATIONAL

THSC signed an agreement with NSDC International for the mobility of the workforce under Project TEJAS. TEJAS (Training for Emirates Jobs and Skills) is aimed to provide necessary skills as per global standards, ensuring certified workers get an opportunity to work within the Hospitality sector in the United Arab Emirates. The project is aimed to train 10,000 Indian workers and hospitality plays a key important role. The agreement was signed in presence of THSC CEO Mr. Rajan Bahadur, NSDC COO & Officiating CEO, Mr. Ved Mani Tiwari and NSDC CFO Mr. Prakash Sharma.

TRAINING PARTNER MEET



Tourism & Hospitality Skill Council (THSC) organized its first-ever post-pandemic Annual Training Partners Meet on the 14th of July 2022. The theme for this year was "Resilient Sector and Road to Recovery". THSC has been actively organizing Annual Meets since 2017 with an aim to engage with Training Partners, Industry Partners, and Key Stakeholders.

This year's event was organized under the gracious presence of Shri Rajesh Aggarwal, IAS, Secretary MSDE Govt of India, Mr. Ved Mani Tiwari COO and acting CEO, NSDC and Ms. Jyoti Mayal, Chairperson THSC.

AGREEMENT WITH AHLEI

THSC has entered into a knowledge-sharing agreement with the American Hotel & Lodging Educational Institute (AHLEI) the education arm of National Restaurant Association Solutions (NRAS), Illinois, United States of America. The guiding purpose and vision of this MOU is for both Parties to come together jointly, promoting and offering skill and vocational-based hospitality certifications through third-party independent hospitality education and training institutions in India willing to partner on this mission and bring high-quality learning content and assessments for the Indian skill certification aspirant students. NRAS and THSC agree to work together and promote a dual certification program for students/trainees/candidates through a structured certification program co-opted by both THSC & NRAS.



AGREEMENT FOR RTD

THSC has always focused to create a cadre of the skilled and trained workforce across the industry by promoting courses that are aspirational with career progression for budding hospitality professionals. Under one such initiative undertaken, THSC continues to sign Recruit Train & Deploy agreement with hospitality brands such as Westin Hotels, Deltin Casino Group, Nando's Restaurant and The Oberoi Hotels. This unique job-ready training model helps the industry to identify and screen the right candidate further putting them through dedicated departmental training at recognized institutions under THSC. The selected youth are then provided with jobs by the partnering employer. This agreement aims to train more than 500 youths across various job roles while minimizing the gap in skilled workforce availability. 60+ youths have already completed and joined while 100+ are currently undergoing training for deployment.

MSSDS INDUSTRY **PARTNERS MEET**

THSC attended an Industry Meet organized on 16th November 2022 at Raj Bhavan, Mumbai by the Maharashtra State Skill Development Society (MSSDS) wherein more than 130 Industry Bodies and members assembled to address the need for skill development within the state. The event was graced by the presence of Hon'ble Governor Shri Bhagat Singh Koshiyari, Hon'ble Chief Minister Shri Eknath Shinde, Hon'ble Deputy Chief Minister Shri Devendra Fadnavis, Hon'ble Minister for Skill Development Shri Mangal Prabhat Lodha, Hon'ble Principal Secretary Skill Development Ms. Manisha Verma and Hon'ble Secretary for Skill Development and Entrepreneurship Shri Dr. Ramaswami N, IAS. The industry meet was organized to address the gap in the skilled workforce across sectors in Maharashtra and promote skill development courses that aims to provide respectful and meaningful employment opportunities to the youth within the state. SSCs as an industry body play a vital role in connecting skilled youth with employment opportunities, by providing Govt recognized, and industry-endorsed certificates. THSC along with MSSDS targets to provide skill training to over 15000 youths at various levels. MSSDS signed an agreement with over 40 Industry Partners offering more than 1.2 Lakh job openings



CSR AGREEMENT WITH AGILE AND INDIGO REACH

THSC signed a CSR agreement with Agile a company under InterGlobe Aviation to train 600 youths in West Bengal under the umbrella of the hospitality sector. The agreement will allow THSC to identify, train and provide employment to youths from West Bengal which will have a judicious mix of both male and female as well as differently-abled youth. The program will be delivered in Kolkata by Certified Trainers and Infrastructure to meet the needs of local and national employers.

JOB FAIRS AND PLACEMENT DRIVES UPDATE

THSC actively participated in 'Kaushal Mahotsav' Job Mela in Kamakhyanagar, Odisha in November, inaugurated by Shri Dharmendra Pradhan, Union Minister for Education, Skill Development and Entrepreneurship, the day-long event witnessed several Sector Skill Councils (SSCs), including THSC and it's Industry Partners like Barbeque Nation, Biryani By Kilo, Kapston Group, PSIPL and others exhibit their offerings through a Skill Exhibition cum Job Fair, creating awareness about skill development

- THSC also initiated Placement Drives with their Training Partners for various Industry Partners like Biryani By Kilo, Compass Group, Impressario, etc. to fulfill their requirements
- THSC participated in virtual Job Mela in Tripura, wherein 40 candidates were successfully placed by PSIPL, one of our key Industry Partners.



APPRENTICESHIP

National Apprenticeship Portal is being updated according to the latest reforms. All office memorandums are now incorporated on the official portal of government Industry partners can visit www.apprenticeshipindia.gov.in to get regular updates regarding basic & on the job training. Ministry of Skill Development & Entrepreneurship has assigned a special task force that shall resolve the most common queries, questions, and apprehensions regarding all concerns raised by different stakeholders.

DBT (DIRECT BENEFICIARY TRANSFER)

THSC is happy to share that the Government of India (GoI) has launched the Direct beneficiary Transfer (DBT) process under National Apprenticeship Promotion Scheme (NAPS).

Ministry of Skill Development and Entrepreneurship (MSDE) has conducted a pilot project of transferring the Government's share of Rs 1,500/- per apprentice every month directly to the Apprentice's Bank Account. This shall eventually replace the current practice of reimbursement of the Government's share of stipend to the establishments every quarter.

The first phase of this pilot project was successfully conducted in the month of July 2022.

In continuation of the second phase of this project, DBT (Direct Beneficiary Transfer) has been successfully initiated in August 2022. In the same context, the Standard Operating process (SOP) & presentation detailing the steps to implement the DBT model have been posted on the portal. Furthermore, MSDE will only do DBT, once NAPS-2 guidelines are launched.

PMNAM (Pradhan Mantri National Apprenticeship Mela)

PMNAM (Pradhan Mantri National Apprenticeship Mela) is organized every second Monday of the month, by nodal Industrial Training Institutes (ITIs) in most of the districts which creates a common platform for candidates and establishments.

THSC is an active participant in this Mela, to select candidates as apprentices in the Tourism & Hospitality sector.

The demand for ITI students is fulfilled for various job roles like Food Production General, Stewards, Electrician, HVAC, Refrigeration, Carpenter, Fitter, etc.

THSC had its 15 industry partners registered to https://dgt.gov.in/appmela2022/ which are actively participating to source candidates.









WORKSHOP ON APPRENTICESHIP CAPACITY BUILDING THSC ALONG WITH CONDUCTED AT RDSDE ODISHA

For the first time, TEAM THSC curated a special workshop along with RDSDE (Regional Directorate of Skill Development & Entrepreneurship) in Odisha wherein, over 25 participants from various industries across Odisha were a part of the workshop.

Some prominent participants were-

Industry Partners



































PHYSICAL VERIFICATION & CERTIFICATE DISTRIBUTION FOR PROMINENT INDUSTRY PARTNERS

As a mandate, THSC has started physical verifications of Apprentices at different Locations. Apart from meeting Apprentices, team THSC directly handovers the final certificates to the candidates upon successful completion of their Apprenticeship program on the organization premises itself.

Some of the glimpses below are from ITC Maurya, The Oberois, Burger king Stores, Dr. B.L. Kapur Memorial Hospital A unit of Lahore Hospital Society & Manu Maharani Nainital.







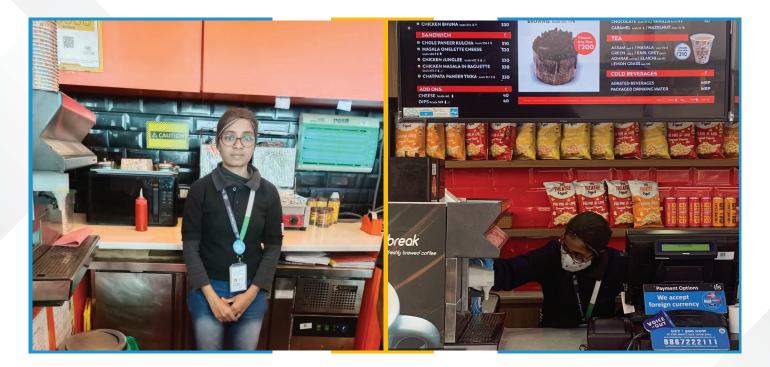




SHOT ON REDMI Y3 AI DUAL CAMERA



SUCCESS STORY - APPRENTICESHIP TRAINING APU NASKAR TRAVEL FOOD SERVICES KOLKATA PVT LTD.



Testimonial from the candidate:

I was unable to get a permanent Job and lack of educational qualification was a hindrance for me to attain a good position. My friend referred me to Travel Food Services Pvt Ltd, when I joined, I got basic and advance training under the Apprenticeship Scheme. Now, I am more confident and possess good knowledge.

After the successful completion of my training, I got a certification from the Ministry of Skill Development under NAPS Scheme which has given me the opportunity to join the company on permanent payroll.

The training helped me to improve my interpersonal and customer-handling skills.

This helped me understand the importance of learning different work-related skills which increased my value and helped me get a permanent job after an apprenticeship.

Message to the youth - For career growth and Experiential learning, Hands-on training is most important to develop Skills



WORLD YOUTH SKILLS DAY

On 15th July 2022, THSC celebrated World Youth Skills Day with Trainees, Training, and Industry Partners. Team THSC visited locations across Delhi-NCR to celebrate the day and communicate the vision and mission of Skill India Mission



GRADUATION CEREMONYFOR INTERNATIONALLY PLACED STUDENTS

I was unable to get a permanent Job and lack of educational qualification was a hindrance for me to attain a good position. My friend referred me to Travel Food Services Pvt Ltd. When I joined, I got basic and advance training under the Apprenticeship Scheme. Now, I am more confident and possess good knowledge.

After the successful completion of my training, I got certified from the Ministry of Skill Development under NAPS Scheme which has given me the opportunity to join the company on permanent payroll.



INTERNATIONAL BUSINESS SUMMIT

THSC participated in the One Day International Business Summit at Imphal, Manipur organized by the Manipur Chamber of Commerce & Industry on 24th Nov 2022. The event was inaugurated by Hon'ble Chief Minister Shri Biren Singh, Ms. Saithong Soiphet, Minister Counsellor Royal Thai Embassy, Thailand, Mr. Surapat Phosaen, Minister Counsellor, Thai Embassy, Mr. Ruhul Amin, Asst. High Commissioner, Embassy of Bangladesh and Dr. Th Dhabali Singh, President MCCI.

Mr. Vivek Shandilya, Head of Training participated in the event which focused

on Tourism & Skill Development. As a panelist, Mr. Shandilya shared the growth potential in Manipur and the Northeastern region under the sector. THSC has developed over 19 Qualifications focusing on Adventure & Mountain Tourism which suits the current need of Manipur and other neighboring states. THSC-certified and in-training candidates also participated in the event wherein they contributed to major areas such as welcoming, meeting & greeting, registration of guests and delegates, serving during the event and other coordination with the organizers.

INDUSTRY PARTNERS' MEET-2022

As a part of the ongoing Azadi ka Amrit Mahotsav celebrations, THSC organized it's first-ever post-pandemic Annual Industry Partners Meet on 30th September 2022, the theme of this year's event was: "Road Ahead-Sustainable and Responsible Tourism". With an aim to actively engage with Industry Partners, Training Partners and Key Stakeholders, the event was organized at India Habitat Center, New Delhi under the gracious presence of Shri Atul Kumar Tiwari, IAS, Secretary MSDE Gol, Mr. Ved Mani Tiwari COO and acting CEO, NSDC, Mr.Sanjay Baniwal, Special Commissioner, Delhi Police and Ms. Jyoti Mayal, Chairperson THSC.

This year, it was the prime objective of THSC to bring all Industry Partners under one roof to present the 2 most important factors that prevail as game changers in the skill eco-system. Various skill qualifications have been developed by THSC that are made available for the sector, enabling maximum reach of skill training through various training partners, institutes and vocational Colleges. Another important point of discussion was the promotion of the apprenticeship model and its benefits for the industry



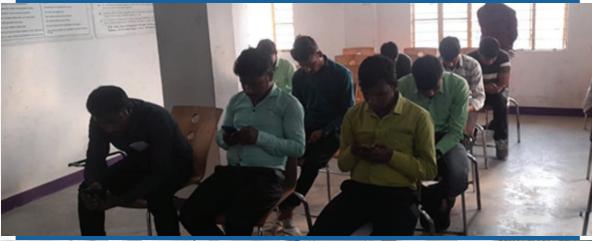
ASSESSMENT SUCCESS STORIES

Tourism and Hospitality Sector Skill Council (THSC) successfully conducted an online assessment of candidates under NON-PMKVY (SDIS-NULM-SUDA) of Job Role – Multi-Cuisine Cook at Varanasi on 29-Nov-22.

The batch consists of 20 trainees. The candidates were knowledgeable and talented, it was a pleasure to complete the assessment. Here are a few pics of the assessment



Theory Examination







Practical Examination



Viva Examination





Tourism and Hospitality Sector Skill Council (THSC) successfully conducted an assessment of candidates under the DDUGKY Scheme of Job Role - Front Office Associate at Barasat (WEST BENGAL) on 05/12/2022.

The batch consists of 20 trainees. All the trainees were well-trained and prepared for the assessment. Here are a few pictures of the assessment.

UPSKILLING WORKSHOP-NDMC

NSDC has initiated a project to recognize the prior skills of 75,000 people between the age group of 18-45 years and upskill them in association with the New Delhi Municipal Council (NDMC). THSC is one of the key implementing sectoral partners and has been allocated numbers under recognition of prior learning programs. Street Food Vendors and Food delivery associates working in and around the NDMC area will be certified through 12-hour and 48-hours program. Till November'22, more than 1600 candidates have been enrolled out of which 700 have been successfully certified. Over 800 candidates are currently undergoing the program. Under this program, street food vendors and food delivery associates will be skilled in health and safety standards, safety provisions under Covid 19 protocols, effective communication skills with staff and customers, and new age skills such as digital literacy, financial literacy, digital payment, and e-selling. The vendors will also be supported with loans under the Mudra Scheme. The objective of this program is to provide relevant skills which will lead them towards better services to customers, more opportunities for revenue generation, awareness on regulations and stipulated rules, in return providing better services to local bodies.





WORLD SKILLS - INDIA

Hospitality skills competitors Make India Proud at World Skills Competition 2022 in Switzerland!!!

Tourism and Hospitality Skill Council (THSC) is delighted to announce that this year's Silver Medal in the Patisserie & Confectionery Skill at WorldSkills Competition 2022, held at Switzerland was won by our very talented competitor - Nandita Saxena. In addition, a Bronze Medal was also secured by Anushree Srinivasan who brought glory by winning in the Hotel Reception Skill.

Prathem Sharma and Subrat Patel won Medallion of Excellence in Bakery skill and Restaurant Service skill respectively.

THSC has consistently won medals and medallions for excellence since WorldSkills Competition since 2017. This year has been the best-performing year for THSC in the skilling ecosystem so far.

Tourism and Hospitality Skill Council (THSC) in association with National Skill Development Council (NSDC) conducted competitions across the country in the following skills:



The largest skill competition in the nation, called IndiaSkills, gives young people a platform to exhibit their potential on a national and worldwide while showcasing the best standards of skilling. With the cooperation of state governments and businesses, IndiaSkills Competition is held every two years. Through collaboration and research, they have an impact on business, politics, and education while establishing a worldwide platform of talents for all. Youth are allowed to interact and converse with professionals in such fields by participating in WorldSkills Competitions. The WorldSkills Standards Specifications are the foundation of each skill competition's marking scheme, which includes a 100-point scale. The CIS standardizes scores based on 100 marks using the WorldSkills scale to make it possible to compare skill competition outcomes.

Competitors from different parts of the country excelled in the regional rounds of North, West, South, East and Northeast India, and were chosen to compete in the finals. Fifty-six candidates were selected in the five IndiaSkills -2021 Regional Competitions to participate in the IndiaSkills National Competitions 2022. To represent the five skill categories related to the hospitality industry at the WorldSkills Competition, the Indian participants were filtered through a rigorous process and the finalists were selected at the IndiaSkills 2022 - National Competition for Hospitality Skills organized in Delhi.

The focus of these regional competitions and the final at Delhi was to spot the right talent, who were trained and mentored by a team of skilled management. An expert mentor has been assigned to train and coach each of the five skill category participants.

All competitors were selected through a rigorous process of selection put in place by National Skill Development Corporation (NSDC), starting from district level to the India Skills 2022- National Competition.

They were trained with intensive coaching by experts to further strengthen their skills to showcase their talent. Skills development being the primary focus area of the government, India has high hopes that other participants will also bring home laurels and make India proud with their achievements.

Mr. Rajan Bahadur, CEO, THSC says, "On behalf of our Board and Team THSC, I would like to congratulate Silver Medallist in the Patisserie & Confectionery skill's- Nandita Saxena at WorldSkills- Special Edition 2022 held in the city of Lucerne in Switzerland. This achievement is a culmination of dedication and long hours of hard work, both by Competitor's and Expert's Chef Vinesh Jonny. Anushree's winning Bronze Medal in Hotel Reception skill was the beginning of a winning spree, under the guidance of Expert Aagman Baury.

Equally proud of Prathem Sharma and Subrat Patel who were awarded the Medallion of Excellence in Bakery Skill & Restaurant Skill and were relentlessly mentored by Chef Avin Thaliath & Mr. Paritosh Dabral respectively. It's indeed, a proud moment for all of us, our Board Members and Team THSC.

Chef Vivek Saggar, Head Skill Competitions says, "On behalf of team THSC, I would like to Congratulate all the winners on their fantastic performance at WorldSkills 2022. The way to success is always difficult and Hard work always reaps results. Their dedication and perseverance eventually paid off. You all have made history. You did it! Congratulations once again".









HUMAN RESOURCE

Team THSC celebrated the festival of lights with fun and togetherness. Employees engaged in indoor games, Team building exercises, did Diwali Pooja, had a team lunch and special awards were given to the best dressed in ethnic wear -Male and Female.









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