THSC Newsletter | **December 2024** Edition

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10 Years

THSC
TOURISM & HOSPITALITY SKILL COUNCIL

THSC
TOURISM & HOSPITALITY SKILL COUNCIL

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THSC
TOURISM & HOSPITALITY SKILL COUNCIL

Skill India
कौशल भारत-कुशल भारत

FROM THE DESK OF CEO

As the CEO of the Tourism and Hospitality Skill Council (THSC), it is my pleasure to share the significant strides we have made over the past few months. Following the successful celebration of our 10th anniversary, we are dedicated to upholding the high standards we have established and continuing our path of growth.

Our team has been exceptionally active, working diligently to advance our mission and focusing on self-funding projects. It has been a successful year for THSC so far, and we are proud to share our accomplishments with you through this newsletter.

Highlights from Our Journey:

- THSC celebrated our 10th anniversary with a monumental event, marking a decade of excellence, empowerment, and employment.
- Our CEO, Mr. Rajan Bahadur, made a notable and well-received presence at HPMF's Convention.
- A specialized two-year Advanced Diploma program in Hospitality Operations has been launched to enhance industry expertise.
- A valuable partnership has been forged with Visa International, focusing on upskilling youth to elevate India's tourism sector.
- Through various initiatives like indigo CSR skilling initiative, we continue to equip young Indians for global recognition.
- Successful placement drives were conducted in Manipur under the Ministry of Tourism's skilling programs.
- THSC Celebrating apprenticeship success stories, including Hatneimoi Baite, who secured a permanent position at Sandal Suites Private Limited as a Housekeeping Associate.
- A significant initiative was undertaken to skill the workforce under the RPL scheme at the prestigious Rashtrapati Bhawan.
- A tripartite agreement was signed with Toyota Kirloskar Motors (TKM) to elevate customer service by integrating hospitality etiquette.
- Our participation in WorldSkills was a proud moment, with awards in Hotel Reception, Patisserie & Confectionery, and Cooking. This excellence was further celebrated at the 21st Annual Chef Awards.

THSC 10th Anniversary Celebration:
A Decade of Excellence, Empowerment and Employment

The Tourism and Hospitality Skill Council marked its remarkable 10th anniversary on August 1, 2024. Over the past decade, THSC has empowered over 1.2 million individuals, revolutionizing the tourism and hospitality industry in India. The grand celebration was a perfect blend of reflection, recognition, and a vision.

Celebrating 10 Years Anniversary of Excellence, Empowerment and Employment

The event began with a welcome of the attendees, followed by a lamp-lighting ceremony, the National Anthem, and a vibrant cultural performance by trainees. These opening moments set an inspiring tone for the day, celebrating the rich culture and dynamism of India's hospitality sector.

In her address, Chairperson Ms. Jyoti Mayal highlighted THSC's incredible journey of transforming lives and creating opportunities. Our CEO Mr. Rajan Bahadur took the audience through THSC's impactful milestones via a presentation.

The spotlight of the celebration was the launch of THSC's "Empowering 150 Dreams" initiative, which aims to train and empower women from India's northeastern states for fulfilling jobs in hospitality. This revolutionary program exemplifies THSC's dedication to inclusivity and empowerment.

Celebrating 10 Years Anniversary of Excellence, Empowerment and Employment

North Indian trainees performing a cultural dance.

Initiative taken by THSC to empower 150 women.

Awarding our Training partners and Assessment Agencies

The event continued with recognition of THSC's partners. Awards were given to Training Partners, Industry Partners, and Assessment Agencies to acknowledge their important role in THSC's success.

Participants from various programs, such as PMKVY 4.0, international placements, and apprenticeships, were also honoured for their achievements, showcasing the council's positive impact.
The event concluded on a high note, filled with enthusiasm, optimism, and a renewed commitment to excellence.

MoU exchange at the event marked a key milestone in collaboration and growth

THSC at HPMF's 14th Anniversary Convention

THSC was honoured to be part of the 14th Anniversary of the Hospitality Purchasing Managers Forum (HPMF) Convention & Awards, recently held in the culturally vibrant cities of Ayodhya Dham and Lucknow from 26th to 29th September 2024!

Our CEO, Mr. Rajan Bahadur, contributed valuable insights during the Heart-to-Heart Conversation on "Addressing the Challenges of Skilled Manpower in Hospitality to Advance Ease of Doing Business." The discussion emphasised the vital role of skilled professionals in driving operational excellence and shaping the future of the hospitality industry.

THSC showcasing its participation in the HPMF 14th Anniversary Convention

THSC LAUNCHES TWO-YEAR ADVANCED DIPLOMA PROGRAM

THSC has launched its Two-Year Advanced Diploma Program, which covers all aspects of hospitality and tourism sectors. This comprehensive curriculum provides students with a unique opportunity to obtain hands-on experience and intensive training for various industry sectors.

This program highlights core hospitality and tourism subjects, domain-specific electives, and personality development modules to provide students with the knowledge and confidence they need for a successful career.

The program places a strong emphasis on industry exposure, with internships, live projects, and collaborations with leading industry partners. This ensures students are well-prepared to meet industry demands, develop leadership skills, and build professional networks that will support their career growth.

Upon successful completion, learners will receive a THSC certification that is recognized by NCVET, providing them a competitive edge in the global hospitality and tourism workforce.

Advanced Diploma Collaboration with The Hotel School

THSC proudly announced the signing of its first MoU for Advance Diploma in Hospitality Operations with The Hotel School, Kapashera, Delhi. This collaboration marks a significant milestone in advancing skill development and career opportunities in the hospitality sector for the students of The Hotel School.

Under this agreement, approximately 100 students have enrolled to equip with in-depth knowledge and practical skills in the dynamic hospitality industry. The program promises to bridge the gap between academic learning and industry requirements, providing students with the tools to excel in their careers.

Learners focusing on the Hands-on Experience

"BASICS OF HOSPITALITY ETIQUETTES" - A NEW MICRO-CREDENTIAL

THSC Standards team has developed a new micro-credential titled "Basics of Hospitality Etiquettes". This 18-hour Micro-Credential, aims to enhance participants' skills in professional conduct, effective communication, hospitability and cultural sensitivity–essential elements for success in customer service-oriented sectors.

Learning essential hospitality etiquettes through our curriculum

Participants will engage in interactive sessions and real-world scenarios to enhance customer interactions, handle challenging situations with grace, and uphold service excellence. It also serves as an excellent supplementary course for those pursuing careers in hospitality, retail, and other customer-focused industries.

EMPOWERING INDIAN YOUTH FOR GLOBAL OPPORTUNITIES

THSC, represented by our Vice President of Training & State Engagement - Mr. Vivek Shandilya who proudly participated in a workshop organized by RSR Global in Panjim, Goa. A key milestone was achieved as THSC and RSR Global joined hands through an Agreement Exchange to provide international internships and employment opportunities for students currently studying hospitality skill development training across India under Government and Self-Paid programs.

The event was attended by over 200 professionals working in the field of international immigration and the interactive sessions were led by various representatives of the organizations. Mr. Shandilya addressed the global audience to THSC's significant work, which is guided by the Ministry of Skill Development, an independent Board, and regulatory organizations.
During a full-day event, institutes, employers, and immigration service organizations collaborated and brainstorm to make overseas employment safe and accessible for India's youth.

Collaboration of RSR Global and THSC for International Immigration

Collaboration of THSC and VISA International

THSC and Visa Join Forces to Elevate India's Tourism Sector

In a landmark event, the Tourism and Hospitality Skill Council (THSC), under the Ministry of Skill Development and Entrepreneurship, signed a 3 year MoU with Visa, a global leader in digital payments, on August 30, 2024. The MoU was officially signed by Mr. Rajan Bahadur, CEO of THSC, and Mr. Sandeep Ghosh, Group Country Manager (VISA) for India & South Asia.

The MoU aims to upskill 20,000 Indian youth in tourism-related skills over three years, marking a significant step forward in the enhancement of India's tourism sector. The signing ceremony was graced by Shri Jayant Chaudhary, Hon'ble Minister of State (I/C), Ministry of Skill Development and Entrepreneurship, and Education, along with Ms. Kelly Mahon Tullier, Vice Chair and Chief People and Corporate Affairs Officer at Visa.

This strategic partnership is focused on skill development across 10 states.The collaboration aims to train individuals in critical roles such as tour guides, customer service representatives, paragliding pilots, food servers, and more, to elevate the overall tourism experience in India. This initiative will increase the global appeal of India's tourism sector.

MoU Signing Ceremony between THSC and VISA for Up-skilling Youth.

As part of the program, THSC will train 6,720 youth in Year 1 (October 2024 to August 2025) across the states of Assam, Bihar, Gujarat, Himachal Pradesh, Madhya Pradesh, Maharashtra, Odisha, Rajasthan, Uttar Pradesh, and Uttarakhand, improving tourism service experiences. High-demand job roles to be targeted include tour guides, customer service executives (Meet & Greet), food servers at roadside eateries, naturalists, walk tour facilitators, and paragliding ground crew.

This agreement sets the stage for a series of training programs and initiatives aimed at upskilling the workforce in the tourism sector, thereby contributing to the country's economic development.

This partnership between THSC and Visa is poised to make a lasting impact on India's tourism landscape, creating a skilled workforce capable of meeting the evolving demands of the industry and enhancing the experiences of both domestic and international tourists.

THSC & IndiGo CSR Initiatives: Empowering Youth

THSC Partners with RIMT Institute & IndiGo Airlines to Empower the Youth

THSC celebrated World Tourism Day at RIMT Institute of Hotel Management, one of its premier training partners in Dehradun, Uttarakhand. The participants had the opportunity to attend guest lectures by Dr. Swarna Gupta, a Tourism Expert, and Mr. Shubham Pahwa from IndiGo Airlines.

During the visit, insightful discussions focused on the future of tourism, emerging industry opportunities, and the crucial role of skilled professionals in driving sector growth. The discussions also highlighted how Uttarakhand's rich ecological diversity and spiritual heritage can significantly contribute to both domestic and international tourism.

In collaboration with RIMT Institute, THSC will provide skill development training to aspiring hospitality professionals using funds provided by IndiGo Airlines through its Corporate Social Responsibility (CSR) initiative. Over the next three years, the institute will train 600 youth, with at least 30% of the beneficiaries being women. Students also made pledges to serve the tourism industry, reinforcing their commitment to professional excellence.

Guest Lecture by IndiGo Representative at RIMT Institute, Dehradun

THSC & IndiGo Airlines Launch Skilling Centres to Empower Marginalized Youth

CSR Initiative of IndiGo Airlines with THSC

THSC, in collaboration with IndiGo Airlines, has launched three skill development centres in Dehradun, Gurugram, and Shillong under IndiGo's Corporate Social Responsibility (CSR) initiative. Over the next three years, the program will train over 2000 youth from marginalized communities, equipping them with Guest Service Associate – Food & Beverage skills for careers in hotels, resorts, and restaurants.

This initiative will have a major impact on over 1000 female youths, particularly from Northeastern states like Meghalaya, Manipur, Nagaland, and Mizoram, promoting inclusivity in the industry.

The first centre was inaugurated in Gurugram, followed by Shillong, Meghalaya, with over 150 students attending the event. The occasion witnessed participation from IndiGo Airlines' leadership team, along with THSC representatives, Mr. Vivek Shandilya and Mr. Prakash Das. Students welcomed guests with a traditional tikka ceremony and cultural performances, marking the beginning of this transformative opportunity

Through this initiative, THSC and IndiGo Airlines are empowering India's youth, bridging skill gaps, and fostering promising career opportunities in the hospitality sector.

THSC & Delta Corp: Empowering 1000+ Youths Through Recruitment & Training

THSC organized a recruitment drive for Delta Corp (Deltin Casinos) in Siliguri, West Bengal. Over two days, more than 150 enthusiastic candidates participated, and more than 100+ youths were selected to embark on their journey in the hospitality industry with Delta Corp. THSC and Delta Corp together signed an agreement in 2022 for Recruit Train & Deploy staff for their various properties across India. Through the agreement, more than 500 youths from various states in India have joined Delta Corp and 60 percent are women candidates. As one of our largest RTD Industry Partners, Delta Corp has been a key player in recruiting and training skilled talent for their hospitality business. THSC team represented by Mr Vivek Shandilya also met the Human Resources Team of Delta Corp at Panjim Goa and interacted with placed students. The organizations together plan to provide skill training & employment for more than 1000 youths in the next 2 years.

Delta Corp representatives convene with THSC Officials.

THSC Team visits Kamaxi Skills CoE in Goa: Driving Global Hospitality Training

Visit to COE Kamaxi Skills by Team THSC.

THSC is operating 10 Center of Excellence across India. It is our continuous endeavor to identify & recognize institutes which have infrastructure of international standards and provide high-end training to youths in the Tourism & Hospitality sector. As part of this engagement, the THSC Training team visited the CoE at Panjim, Goa Kamaxi Skills and interacted with the learners, faculty & management team. The Center of Excellence is offering courses to students for employment in domestic & international market as well as Entrepreneurship opportunities to budding hospitality professionals.

Kamaxi Skills has trained over 500 students on Tourism & Hospitality courses and is also offering a 3-year degree program under Bachelor of Vocation studies. The CoE has also provided more than 1000 international job opportunities to certified students across various countries and cruise liners.

FROM ASSAM TEA GARDENS TO GOOGLE OFFICE:
A PMKVY 4.0 SUCCESS STORY

The **Pradhan Mantri Kaushal Vikas Yojana (PMKVY) 4.0** has once again proven its transformative power by helping 12 students from the remote tea gardens of Assam secure placements at the **Google office in Hyderabad as Food and Beverage Service Associates**.

These students received world-class training through **Sodexo**, a global leader in integrated facilities management. Despite coming from a rural background, they embraced the opportunity to hone their skills in food and beverage services, gaining both technical expertise and professional soft skills that are essential for thriving in top-tier work environments like Google.

This achievement is a powerful reminder of how skill development initiatives like PMKVY 4.0 can bridge the gap between talent in rural areas and global career opportunities. The program, in partnership with industry leaders, not only empowers individuals but also opens doors to high-profile placements, ensuring that even students from the most remote areas can succeed.

These students' success serves as an inspiration to others, proving that with the right training and determination, anyone can achieve their professional dreams, regardless of their background. Their journey from Assam's tea gardens to the heart of the tech world is a testament to the power of skill development in changing lives.

PMKVY 4.0 Candidates Final Placement at SODEXO.

THSC Conducts Successful Placement Drives in Manipur (MOT)

THSC organized online placement drives under the Hunar Se Rozgar Tak (HSRT) program, an initiative of the Ministry of Tourism (MoT). These drives, held across six districts in Manipur, opened doors to new career opportunities for aspiring youth in the hospitality and service sectors.

During these drives, over 160 students successfully secured employment with renowned organizations, including PVR Inox, Barbeque Nation, Quess Corporation, and Compass Pvt. Limited. Each placement drive was carefully planned to ensure that students were matched with roles that suited their skills and ambitions, paving the way for a strong start to their professional journeys.

This accomplishment holds particular significance for many of the participants, especially those living in relief camps.

The placement drives highlighted the effectiveness of the Ministry of Tourism's HSRT program in enhancing employability and empowering young individuals.

This initiative also showcased THSC's commitment to bridging the gap between industry needs and skilled talent. By facilitating these placements, THSC not only supported the professional growth of the students but also contributed to meeting the workforce demands of the hospitality and service sectors.

The success of the placement drives was met with appreciation from both students and employers.

The successful completion of these placement drives reinforces the council's ongoing efforts to strengthen India's tourism and hospitality sectors while contributing to the nation's vision of a skilled and self-reliant workforce.

Placement Drive Falicitated by THSC in Manipur under MOT's HSRT Program

THSC Participates in PM Vishwakarma's 1st Anniversary Celebration

The Tourism and Hospitality Skill Council proudly participated in the 1st Anniversary of PM Vishwakarma event, held at the Swawlambi Ground in Wardha, Maharashtra, from 20th to 22nd September, 2024. This landmark event celebrated the contributions of artisans and skilled professionals, reaffirming the government's commitment to empowering traditional trades.

THSC showcased state-of-the-art machinery and cutting-edge technology in the washerman trade at the Trade Pavilion, drawing significant attention from attendees. The stall demonstrated innovative solutions to modernize traditional practices while maintaining the essence of the craft.

PM Vishwakarma's 1st Anniversary Celebration

A highlight of the event was the visit by Honourable Prime Minister Narendra Modi, who interacted with skilled professionals at the Washerman stall. In a moment of great pride, the Hon'ble PM handed over a One Lakh loan cheque to Maharaju Laxmi, a beneficiary from Telangana, symbolising the government's support for artisans. Another notable interaction was with a washerman from Buldhana, Maharashtra, who shared insights into the trade and expressed gratitude for the opportunities provided by PM Vishwakarma Yojana.

The event underscored the government's efforts to promote traditional trades through skill development, financial assistance, and technological advancements. THSC remains committed to its mission of enhancing the skills and livelihoods of professionals in the tourism and hospitality sectors, contributing to India's vision of a self-reliant and skilled workforce.

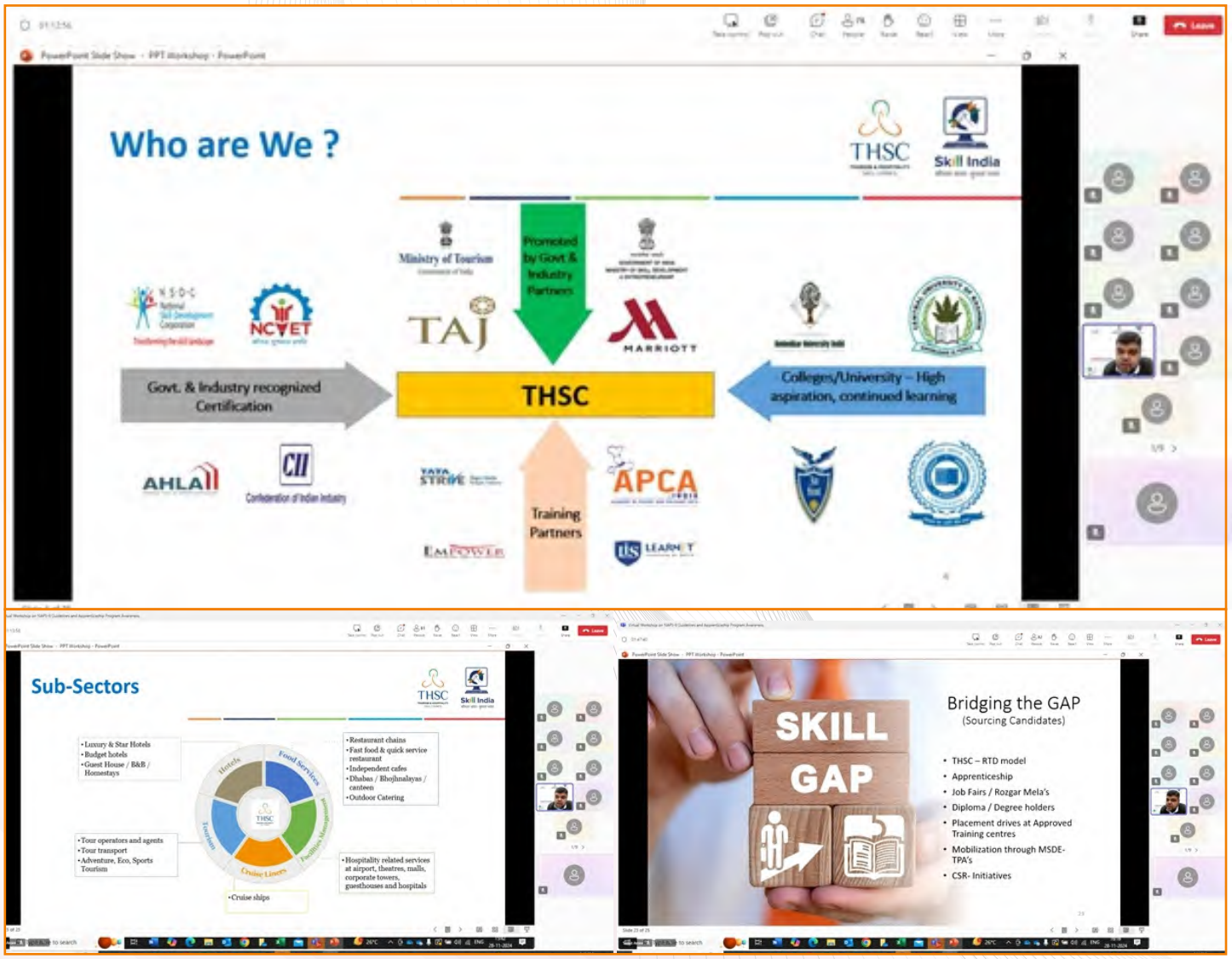
This event marked a significant milestone in celebrating and empowering artisans, highlighting the transformative potential of skill training and modernization in traditional trades

SPECIALIZED WORKSHOP ON IMPLEMENTING DBT UNDER NAPS-II FOR ITC GROUP HR PROFESSIONALS

THSC continues to enhance its collaboration with partners through a series of capacity-building workshops focused on resolving challenges and improving the apprenticeship system. In the current quarter, over five workshops were conducted, with a standout session held for the ITC Fortune Group. This workshop specifically addressed the effective implementation of the Direct Benefit Transfer (DBT) scheme under NAPS-II guidelines. It was followed by a session in November 2024, which targeted unregistered establishments, drawing over 92 HR professionals. During this session, participants discussed strategies to streamline processes and tackle the challenges associated with DBT implementation.

These workshops are crucial to THSC's strategy of fostering collaboration, building capacity, and supporting the integration of DBT into apprenticeship programs. In Q3, THSC organized a specialized workshop for over 45 HR professionals from the ITC Fortune Group, aimed at equipping participants with the skills necessary for the effective use of DBT. The goal was to ensure that subsidies and benefits are directly transferred to apprentices' bank accounts, reducing intermediaries, preventing leakages, and enhancing the overall efficiency of apprenticeship management.

The initiative not only strengthened ITC's ability to manage its apprenticeship programs but also fostered significant interest and active engagement among the attendees. The workshop served as an important step in connecting apprenticeship programs with efficient and transparent financial management, ultimately contributing to the success of the National Apprenticeship Promotion Scheme.



Snapshot of Virtual Workshops Implementing DBT under NAPS - II

Physical Visits conducted by THSC for monitoring of apprentices.

As part of its role as Joint Apprenticeship Advisors (JAA), THSC also conducted ground verifications at various organizations in Quarter 3 to ensure compliance with DBT guidelines under NAPS. These visits to establishments reflect THSC's ongoing efforts to enhance quality, compliance, and the overall apprenticeship experience in the tourism and hospitality sector. Through these initiatives, THSC continues to contribute to the growth and effectiveness of apprenticeship training, ensuring that the programs align with NAPS standards and benefit both apprentices and establishments.

Some of the establishment visited in Q3 were: -

·Travel Food Service Pvt Ltd
·Hyatt Residency Kolkata
·Ganapati Parks Ltd
·Sodexo India Services Pvt Ltd
·Eros Hotel, Nehru palace
·Surya Hotel
·Taj Gurugram
·ITC Royal Bengal
·Speciality Restaurants Ltd
·Barbeque Nation Hospitality Ltd and some more.

Visits conducted by Apprenticeship Division for Monitoring and verification of Apprentices

CELEBRATING APPRENTICESHIP SUCCESS: THSC AND PARTNERS HOST JOINT CERTIFICATION CEREMONY

The joint certification ceremony organized by THSC, in collaboration with Fortis Hospital, BL Kapoor Hospital, and The Leela New Delhi, celebrated the accomplishments of apprentices under the National Apprenticeship Promotion Scheme (NAPS). This significant event highlighted the importance of skill development and the dedication of both the apprentices and the participating organizations. By showcasing successful industry-academia partnerships, the ceremony underscored the growing role of apprenticeships in nurturing skilled professionals, especially in the hospitality job roles. The event was a testament to the commitment of these institutions to foster talent and promote sustainable career growth.
Additionally, THSC organized an Apprenticeship Certification Ceremony at Fortis Hospital, Shalimar Bagh, where over 60 apprentices graduated and received letters of confirmation from the establishment. Fortis Hospital, a key partner, remains committed to training more apprentices in the future. Likewise, The Leela new Delhi, BLK Max hospital and BBQ nation conducted the same for encouraging their Apprentices.

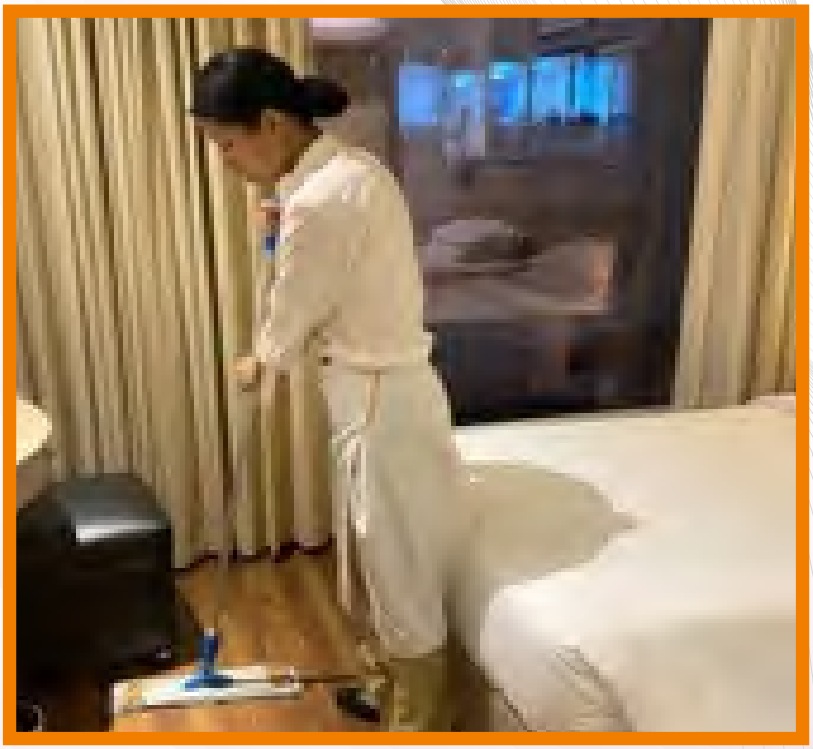
Joint Certification Ceremony for Celebrating Apprenticeship Success

SUCCESS STORY: HATNEIMOI BAITE – A JOURNEY OF GROWTH THROUGH APPRENTICESHIP

Apprentice ID: CN092346902
Name: Hatneimoi Baite
Organization: Sandal Suites Private Limited
Role: Housekeeping Trainee

Hatneimoi Baite's journey from a Housekeeping Trainee to a full-time team member at Sandal Suites Private Limited exemplifies the transformative power of the, apprenticeship programs like National Apprenticeship Promotion Scheme (NAPS). Starting as an apprentice, Hatneimoi Baite demonstrated dedication, hard work, and a keen willingness to learn, quickly mastering modern housekeeping techniques and consistently delivering exceptional guest service.

Success Story of Hatneimoi Baite



Her skills and commitment did not go unnoticed, and Sandal Suites Private Limited offered her a full-time position after her apprenticeship. Hatneimoi's success story is a powerful reminder of how apprenticeships can not only build confidence and enhance skills but also open doors to meaningful, long-term employment opportunities. Today, she continues to be a valued member of the organization, contributing to its ongoing success.

PMKVY 4.0 RPL at Rashtrapati Bhawan: Skilling the Workforce

The Pradhan Mantri Kaushal Vikas Yojana (PMKVY) 4.0's Recognition of Prior Learning (RPL) initiative has made significant strides in upskilling employees at Rashtrapati Bhawan. Announced on 25th July 2024, the program targets the upskilling of 247 employees working at this prestigious location. On 25th Jul'24, Skill India Center at Rashtrapati Bhawan was inaugurated by our honourable President Smt. Draupadi Murmu ji.

The first batch of training was launched on 7th August 2024, focusing on providing certifications through Recognition of Prior Learning (RPL) in key hospitality job roles. The training is being implemented by the Tourism & Hospitality Skill Council through its empanelled industry partner, AGR Talent & Consulting LLP.

Glimpse of PMVKY 4.0 RPL at Rastrapati Bhawan.

Focused Job Roles & Training Overview

The program includes the following job roles:

Program name	Duration	NSQF Level	Minimum Qualification	Skilling Mode
Housekeeping Assistant	30 Hours	3	8th Grade pass	Upskilling
Kitchen Trainee	30 Hours	3	8th Grade pass	Upskilling
F&B Service Assistant	30 Hours	3	8th Grade pass	Upskilling

These training programs aim to enhance the skills of employees working in various service-oriented roles at Rashtrapati Bhawan.

THSC Toyota Project: Enhancing Hospitality Etiquettes at Dealerships

The Tourism & Hospitality Skill Council has embarked on a significant collaboration with Toyota Kirloskar Motors (TKM) to enhance customer service standards at Toyota dealerships across India. Through a tripartite Memorandum of Understanding with TKM and eight key dealerships, THSC is conducting specialized two-day "Hospitality Etiquettes" training programs for dealership employees.

Dealership Locations and Employee Engagement

The training has been rolled out at the following Toyota dealerships:

1.Gurugram
2.Jalandhar
3.Lucknow
4.Ambala
5.Jodhpur
6.Dehradun
7.Bhopal
8.Mandi

THSC has been working closely with both the TKM team and dealership teams to ensure the effective delivery of training at each location. To better address the specific needs of each dealership, the training module has been customized based on their feedback, ensuring its relevance and impact.

Training Outcomes and Feedback

So far, THSC has successfully completed training for 194 employees across the eight locations. The feedback received from participants has been overwhelmingly positive, with specific insights on all parameters of the training. These feedback reports are regularly shared with the TKM team to ensure continuous improvement.

Trainers and Expertise

For this project, THSC has engaged two experienced trainers, Ms. Lovleen Gureja and Mr. Kapil Seth, who specialize in customer service and customer interactions. Their expertise has been pivotal in delivering high-quality training sessions that enhance hospitality skills, ensuring that dealership employees are well-equipped to provide an exceptional customer experience.

Through this collaboration, THSC and Toyota Kirloskar Motors are working together to improve the service standards at Toyota dealerships, contributing to a more customer-focused and professional environment. The ongoing success of this training program reflects the commitment of both THSC and TKM to fostering excellence in customer service across India.

Skilling Initiatives To Enhance Customer Service Standards at Toyota Dealerships

SUCCESS STORY I

THSC successfully conducted assessment of candidates under MOT-STT.

The assessment was conducted on the Guest Service Associate (Food & Beverage Service) at Pathankot (Punjab) on 09-Oct-24. The batch consists of 29 trainees. All the trainees were well trained and prepared for the assessment.

Theory Examination

Viva Examination

Practical Examination

THSC participated in Swachhta Abhiyan as an initiative to clean the surroundings and promote hygiene awareness. This initiative aimed to understand the importance of cleanliness in daily life and in public areas.

THSC with a spirit of unity and patriotism, celebrated the Independence Day bringing the team together over a special lunch. The gathering reflected our commitment to teamwork and the values that drive our nation forward.

THSC shifted its office to the new premises and celebrated their occasion with a Pooja Ceremony for positivity and success. This marks a new beginning with a better work environment and growth.

THSC organized a session on Prevention of Sexual Harassment (POSH) Awareness to educate employees on workplace safety and inclusivity.

HUMAN RESOURCES

THSC celebrated Diwali with great enthusiasm, embracing the spirit of togetherness and positivity. The festive occasion brought employees together to celebrate followed by a joyous team lunch, strengthening the bond within the organization.

Team THSC proudly celebrated the Rashtriya Ekta Diwas by taking the Unity Pledge together by reinforcing our commitment to national unity and integrity.

THSC conducted a Medical Workshop for employees, providing clarity on the Annual Group Term Medical Policy, which will benefit them by ensuring better healthcare access, financial security, and a seamless claims process.

THSC organized a health check-up camp for the employees to ensure they are fit and prioritizing their well-being. This initiative reflects THSC's commitment to employee health, encouraging regular check-ups and a proactive approach to self-care.

WorldSkills 2024: A Journey of Skill, Passion, and Global Excellence

At THSC, we have always believed in nurturing talent and creating opportunities that inspire global excellence. The journey to the prestigious WorldSkills Competition 2024 in Lyon, France, has been an incredible endeavour, and our hospitality competitors have been at the forefront of this remarkable experience.

These programs have equipped our participants with the expertise, confidence, and poise need to shine on the global stage from September 10th to 15th, 2024, in Lyon, France.

Intensive Training for Hospitality Excellence

Starting in the first week of June, we've launched intensive training programs focusing on five essential hospitality skills. These sessions have ensured that our participants are thoroughly equipped to compete with the best in the world. The training venues were meticulously chosen: Hotel Reception was held at the iconic Hotel Leela Ambience in Delhi, Bakery skills were honed at the esteemed Lavonne in Delhi, Patisserie & Confectionery sessions took place at Lavonne in Bengaluru, and Cooking and Restaurant Service training were conducted at the renowned WGSHA (Welcomgroup Graduate School of Hotel Administration) in Manipal.

A Visit from the Ministry

We have felt immense pride on July 18, 2024, when Mr. Atul Kumar Tiwari, Secretary of the Ministry of Skill Development and Entrepreneurship, has visited the THSC Centre of Excellence Institute of Bakery and Culinary Arts. He has explored our state-of-the-art facilities, engaged with students, and recognized the cutting-edge training initiatives at THSC. His visit has underscored the impact of our contributions to the hospitality industry.

Honorable Secretary of MSDE visited the THSC COE (IBCA)

Global Collaboration in Switzerland

In July, our participants were invited by Hotel & Gastro Formation Switzerland for a specialized Friendly Training session in St. Gallen, Switzerland, from July 24th to 26th, 2024. This three-day workshop has provided invaluable exposure and insights for Harshavardhan who refined his culinary artistry in Cooking, Joethir Adithya honed his expertise in Hotel Reception, Shubrajit mastered the nuances of Restaurant Service.

The team was led by our Board Member and Cooking Expert, Chef Thirugnanasambantham, this collaboration has elevated their skills and confidence, offering hands-on learning in a global environment.

The Road Ahead

Our journey to the WorldSkills Competition 2024 has been filled with promise and opportunity. At THSC, we have remained dedicated to providing world-class training and exposure, ensuring that our participants excel on the global stage. This has not just been a competition; it has been a celebration of skill, passion, and the pursuit of excellence.

The future has never looked brighter, and we have been incredibly proud of our participants as they prepared to represent India at WorldSkills 2024. Together, we have been shaping a legacy of excellence in the global hospitality arena.

Celebrating India's WorldSkills Hospitality Champions

On October 29, 2024, a grand felicitation ceremony was held at The Ashok Hotel, New Delhi, to honor India's champions in hospitality skills from the prestigious WorldSkills competition in Lyon, France. The awards were presented by the honourable Minister for Skill Development and Entrepreneurship, Shri Jayant Chaudhary, in recognition of the winners' exceptional talent, dedication, and achievements on the global stage.

Distinguished dignitaries graced the occasion, including Shri Atul Kumar Tiwari, Secretary of MSDE; Shri Ved Mani Tiwari, CEO of the National Skill Development Corporation (NSDC) and Managing Director of NSDC International (NSDCI); and Ms. Jyoti Mayal, Chairperson, along with Mr. Rajan Bahadur, CEO of the Tourism & Hospitality Skill Council (THSC). The attendees applauded the champions and their expert mentors for their remarkable contributions to advancing hospitality skills in India. A bronze medallist received INR 6 lakh, while their expert was awarded INR 2 lakh. Similarly, a medallion winner was felicitated with INR 2 lakh, and their expert received INR 1 lakh.

Reflecting on the occasion, Mr. Rajan Bahadur, CEO of THSC, stated, "The success of our champions at WorldSkills is not just a testament to their individual talent and hard work but also a reflection of the commitment to excellence within the Indian hospitality sector. Their achievements on the global stage inspire us all, showcasing the immense potential of our skilled workforce. We must continue to invest in and support these talented individuals as they pave the way for the future of hospitality in India.

Felicitation Ceremony of Worldskills Winners

Celebrating Culinary Excellence: 21st Annual Chef Awards

On 17th October, 2024 the 21st Annual Chef Awards and Knowledge Summit, organized by the Indian Culinary Forum (ICF), celebrated International Chefs Day. The event included top jury selections for prestigious awards like the Golden Hat, Silver Hat, Chef of the Year, and more. Mr. Rajan Bahadur served as part of the esteemed jury panel, while Ms. Jyoti Mayal graced the Knowledge Summit as the Chief Guest. The summit explored the theme of "Technological Advancement in the Culinary World", spotlighting innovation in the culinary industry.

Celebrating Culinary Excellence at 21st Annual Chef Awards

THSC's CONTRIBUTION TO INDIA's SKILLING ECOSYSTEM

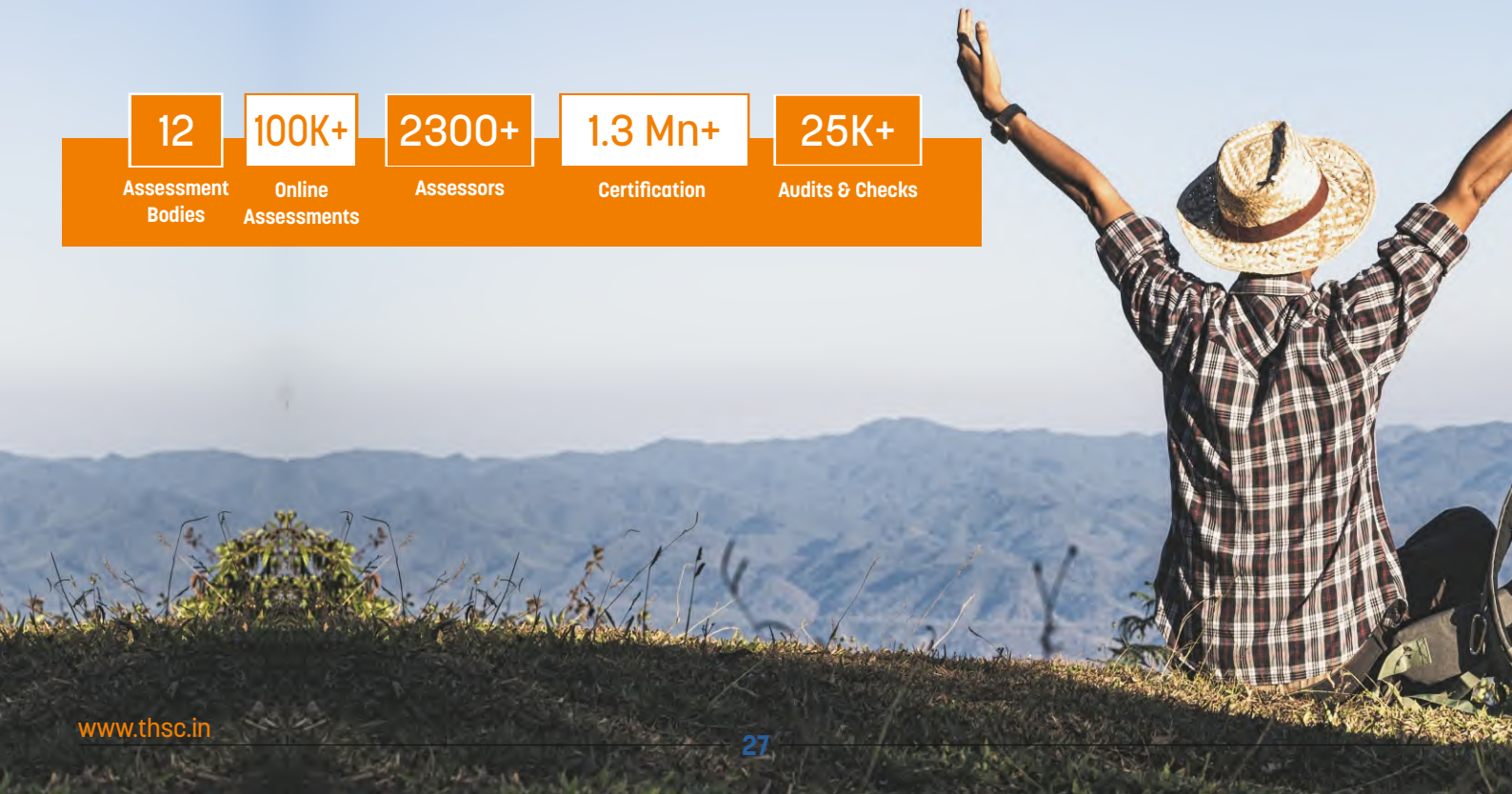
2200+	0.5 Mn	100K
Industry Partners	Annual Demand	Apprenticeship Contracts

70	100+	22
Qualifications	University & Colleges	Schools Boards

2016-17	2018-19	2022-23	2023-24
Silver Medal & 1 Medallion of Excellence, WorldSkills, Abu Dhabi , 2017	2 Medallion of Excellence, WorldSkills Kazan, 2019	1 Silver, 1 Bronze and 2 Medallion of Excellence at WorldSkills Switzerland, 2022	2 Bronze, 1 Medallion of Excellence at WorldSkills Lyon, 2024

525	1205	1500	33	1.6 Mn+	35	5000+
Training Partners	Active Training Centre's	Labs	States & UT's	Enrolments	Master Trainers	Trainers

12	100K+	2300+	1.3 Mn+	25K+
Assessment Bodies	Online Assessments	Assessors	Certification	Audits & Checks



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SKILL COUNCIL

10 Years

"A Decade of Excellence, Empowerment & Employment"

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