

# आत्रोहान



**THSC**

**TOURISM & HOSPITALITY  
SKILL COUNCIL**

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**MR. RAJAN BAHADUR**

CEO - THSC

## FROM THE DESK OF CEO

I am excited to share the impressive strides THSC has made in recent months towards our collective vision. It brings me great joy to report that our collaborative efforts with various stakeholders have produced substantial results, positioning us to play a crucial role in developing a skilled workforce for the industry.

Our leadership at THSC is grounded in strong commitments with our industry, training partners, other stakeholders, and employees. We are determined to fulfill the objectives outlined in our mission statement.

The key highlight of the period covers the following -

- THSC launched its Demand and Skill Gap report during the Annual Industry Partners Meet, emphasizing the need to bridge skill gaps and address evolving consumer preferences and technological advancements in the Tourism and Hospitality sector. The study was unveiled by Mr. Atul Kumar Tiwari, Secretary of the Ministry of Skill Development and Entrepreneurship, along with Ms. Jyoti Mayal, Chairperson THSC.
- Ms. Jyoti Mayal attended the Arabian Travel Market 2024 in Dubai, strengthening India-UAE tourism and skill development ties through a key meeting with the Consul General of India.
- THSC revised all its Qualification as per NCrF
- Hon'ble Minister of Skill Development & Entrepreneurship, Govt of India Shri Dharmendra Pradhan and Secretary MSDE, GoI, Shri Atul Kumar Tiwari inaugurated Skill India Centers in Odisha to train youths in hospitality roles
- THSC highlights success under PMKVY 4.0, showcasing a remarkable journey of empowerment in the North-East parts of the Nation.
- PATA India and THSC collaborated for a session, "Skill Your Team," catering to travel and tourism professionals, covering industry skilling programs, RTD, and RPL, receiving positive feedback for future sessions.
- Team THSC facilitated employer-student connections across various Delhi NCR locations, offering Apprenticeship opportunities and bridging the gap between skilled manpower demand and supply.

## THSC LEADERSHIP MEETS WITH MINISTER OF SKILL DEVELOPMENT AND ENTREPRENEURSHIP, SHRI JAYANT CHAUDHARY

In a significant meeting held at Kaushal Bhawan, New Delhi, the Chairperson of the Tourism and Hospitality Skill Council (THSC), Ms. Jyoti Mayal, along with CEO, Mr. Rajan Bahadur and Mr. Vivek Shandilya, met with the Minister of Skill Development & Entrepreneurship (I/C), Government of India, Shri Jayant Chaudhary. The discussion focused on the expansive opportunities within the Tourism and Hospitality sectors and the pivotal role of skill development in creating meaningful employment for the youth.

The Minister emphasised the various scopes in the Tourism and Hospitality fields and highlighted the importance of skilling initiatives to empower the youth, ensuring they can access and secure rewarding job opportunities.

Ms. Jyoti Mayal and Mr. Rajan Bahadur provided an overview of the various initiatives undertaken by THSC under the Ministry of Skill Development & Entrepreneurship (MSDE) in collaboration with the National Council for Vocational Education and Training (NCVET) and the National Skill Development Corporation (NSDC). They elaborated on key programs such as the Pradhan Mantri Kaushal Vikas Yojana (PMKVY), Pradhan Mantri Vishwakarma Kaushal Samman (PMVK), and the Recognition of Prior Learning (RPL) under the RTD framework, all aimed at bolstering the skill development landscape in the Tourism and Hospitality sectors.

Mr. Rajan Bahadur, CEO of THSC, said, "Our commitment to enhancing the skill sets of the youth aligns with the national agenda of skilling India. Through our initiatives, we aim to create a robust ecosystem that not only supports the industry's growth but also ensures that the youth are equipped with the necessary skills to thrive in the dynamic environment of tourism and hospitality."

The meeting underscored the collaborative efforts between the Government and THSC to foster a skilled workforce, contributing to the economic growth and development of the nation.



Shri Janyant Chaudhary- Minister of Skill Development and Entrepreneurship (Centre) along with THSC representatives

## PROMOTING TOURISM AND SKILL DEVELOPMENT: A SPOTLIGHT ON JYOTI MAYAL'S PARTICIPATION IN THE ARABIAN TRAVEL MARKET 2024

Ms. Jyoti Mayal, Chairperson Tourism & Hospitality Skill Council (THSC) and President of the Travel Agents Association of India (TAAI), recently marked her presence at the Arabian Travel Market (ATM) 2024 in Dubai. This prestigious event served as a pivotal platform for Ms. Mayal to forge stronger ties between India and the UAE in the realms of tourism and skill development.

During the event, Ms. Mayal engaged in a highly productive meeting with the Indian Consul General in Dubai, Mr. Satish Kumar Sivan. Ms. Mayal's participation in the Arabian Travel Market 2024 and her strategic discussions with the Consul General underscore a shared vision to elevate the tourism and hospitality sectors through collaborative efforts, as THSC continues to expand its footprint in the UAE, the focus remains on fostering a robust framework for skill development and creating unparalleled travel experiences that resonate with discerning travellers.

This initiative not only strengthens the bilateral relations between India and the UAE but also paves the way for a new era of luxury tourism and skilled workforce development, ultimately contributing to the growth and excellence of the global tourism and hospitality industry.



Ms. Jyoti Mayal at Arabian Travel Market 2024

## REVAMPING THE TOURISM AND HOSPITALITY SKILL LANDSCAPE: A CLOSER LOOK AT THE RECENT QUALIFICATION REVISIONS

In a significant move aimed at streamlining the tourism and hospitality sector's skill landscape, the Tourism and Hospitality Skill Council (THSC) has undertaken a comprehensive review of its qualifications. This recent revision has seen the revised number of 67 qualifications in alignment with the National Credit Framework (NcrF)

The revision, which were meticulously executed in the 35th and 37th National Skills Qualification Committee (NSQC) meetings under the adept chairmanship of Dr. Kalsi, signifies a concerted effort to enhance the efficacy and relevance of qualifications within the industry. This strategic initiative underscores THSC's commitment to align the skill development with the dynamic demands of the tourism and hospitality landscape.

The streamlined qualifications, categorized under distinct sub-sectors and revised under the astute guidance of Dr. Kalsi, herald a new chapter in the journey towards a skilled and empowered workforce in the tourism and hospitality domain. As the industry continues to navigate unprecedented challenges and opportunities, the updated qualifications serve as a testament to the THSC's unwavering commitment to fostering excellence and innovation in skill development.

## MOU SIGNING WITH GNA UNIVERSITY , PUNJAB

In another initiative to align skill development with HEI's, the Tourism and Hospitality Skill Council (THSC) recently entered a Memorandum of Understanding (MoU) with GNA University, Punjab on 08th February 2024. The MoU delineates the terms and conditions of our partnership, aiming to integrate skill development components into bachelor's degree and diploma programs. This integration is designed to enhance the quality of education and adapt to the diverse facets of the hospitality and tourism industry. Through this MoU, we aim to develop and deliver skill-based educational programs that will serve as valuable assets for the youth. With the signing of this MoU THSC's total count of active institutes/universities has grown to over 90 institutes.



**B.Voc MoU signing between GNA University and THSC**

## SKILL INDIA CENTRES AT ODISHA

THSC in association with NSDC, helped in setting up Skill India Centres (SIC) at Sambalpur, Deogarh, Bhadrak, Angul & Dhenkanal. SIC will offer training to the youths of Odisha for Barista Executive & Food and Beverage Service Associate. The centre was inaugurated by Hon'ble Minister of Skill Development & Entrepreneurship, Govt of India Shri Dharmendra Pradhan in August presence of Secretary MSDE, GoI, Shri Atul Kumar Tiwari, IAS and CEO NSDC, Shri Ved Mani Tiwari. THSC was represented by Mr. Prakash Das, State Engagement Officer THSC, who explained the job role, career opportunities, and training programs to all the dignitaries present at the inauguration.



**THSC representative at Skill Centre, Odisha**

## STRATEGY MEETS ORGANIZED AT IHM BENGALURU

CEO THSC, Mr. Rajan Bahadur, addressed a gathering of the Institutes of Hotel Management organized by the Ministry of Tourism at IHM Bengaluru. The meeting was chaired by the Hon'ble Secretary, Ms. V. Vidyavathi, IAS, along with DG Tourism, Ms. Manisha Saxena, IAS, and other officials from the Ministry. Principals from 21 IHMs gathered for a strategic discussion on alignment of courses as per NEP 2020, capacity utilization of the institutes, faculty development, employment opportunities, etc. Mr. Bahadur presented the contributions of THSC over the last decade towards the skilling ecosystem and proposed a collaboration between THSC and IHMs."



Strategy Meet at IHM Bengaluru

## MEETING AT MSSDS, MAHARASHTRA, CHAIRED BY HON'BLE MINISTER OF SKILL DEVELOPMENT & ENTREPRENEURSHIP ON TOURISM & HOSPITALITY TRAINING DEVELOPMENT

THSC was represented by Mr. Vivek Shandilya, Vice President - Training & State Engagement, at the meeting chaired by Hon'ble Minister Shri Mangal Prabhat Lodha, Ministry of Skill Development, Government of Maharashtra, on 31st Jan '24 to plan the skill development training in the Tourism and Hospitality sector across distinguished districts. Under the light of the partnership of THSC with the Maharashtra State Skill Development Society (MSSDS) training is provided upon THSC-approved job roles under the Pramod Mahajan Kaushalya and Udhyojakta (PMKUYA) scheme. Each year, through training partners, more than 3,000 students will be trained for employment with various industry partners in the sector.

## VISIT OF OFFICIALS FROM NAGALAND SKILL MISSION & INTERACTION WITH RTD BATCHES

Mr. Zubemo Lotha Tsanglao (Joint Director) and Mr. Menguzelie Suhu (Project Officer), officials from the Nagaland State Skill Mission made a visit to our RTD centres in Nagaland and interacted with students and faculty. The



Officials from Nagaland Skill Mission at RTD Centre

officials were ecstatic to gain in-depth knowledge under the RTD model, which connects students directly with the industry. As of date, 240 youths from Nagaland are undergoing training under the Recruit, Train, and Deploy (RTD) model for the role of Food & Beverage Service Associate. Upon completion, they shall receive employment with leading employers across India.



# RECOGNITION OF PRIOR LEARNING TRAINING ACROSS CHARDHAM YATRA ROUTE IN UTTARAKHAND

THSC, in association with the Uttarakhand Tourism Development Board (UTDB), has completed Recognition of Prior Learning training for 2,000 beneficiaries working on the Chardham Yatra route. These beneficiaries include eatery owners, servers, cleaners, chefs, and guest house caretakers. This initiative, undertaken by UTDB, aims to upskill these workers to provide a better experience for tourists visiting the state for pilgrimage. Through the program, a total of 9 major tourist spots were covered, with 12% of the workers being female. The training was conducted over a period of 6 months. Additionally, many beneficiaries were awarded certificates under FoSTaC.



Beneficiaries of RPL enroute Chardham Yatra

## TRAINING ON NATURE GUIDE AT KEDARNATH- RUDRAPRAYAG

To promote nature tourism, THSC, in association with the District Forest Department, Rudraprayag, and Adhyadhan Education, undertook a training program for 20 residents from the district of Rudraprayag, catering to Kedarnath. During this 10-day training program, candidates went on various treks and nature trails, which will further help them work as entrepreneurs and promote nature tourism.



Nature Guide Training at Rudraprayag

# TRAINING UNDER VIBRANT VILLAGE PROGRAMME TO IDENTIFY REMOTE TOURISM

As part of the Vibrant Village Program, THSC, in association with the Uttarakhand Tourism Development Board, conducted a 10-day training program for nature guides in Dharchula. The training aimed to enhance the services and guidance provided to tourists visiting Dharchula globally. Additionally, the training will support participants in becoming successful entrepreneurs and offering freelance services to tourists.

Fifty participants from various villages in Dharchula, such as Garbyang, Dugtu, Gunji, Kutu, Nepalchu, Nabi, Rongkong, and Barling, were selected for the program, with 30% being female candidates. Post-training, the guides will offer services such as forest tours, bird watching, safaris, trekking, and mountaineering. The aspiring guides were also taken on tours of Dhami village and Panchachauli Peak, where they received numerous tips on identifying animals and birds in the forest and understanding their importance.

Several prominent personalities attended the 10-day program, including Dr. D.R. Purohit (Promoter of Central Himalayan culture and art), Dr. Manoj Istwal (Senior Journalist), Mr. Bhumesh Bharti (Travel Photographer), Mr. Sanjay Sondhi (Eco-tourism and Bird Watching Expert), Dr. Swarna Gupta (Manager, Ministry of Tourism, Government of India), Dr. Rajesh Singh Gunjiyal (Senior Medical Officer, Government Hospital, Dharchula), Shri Dinesh Chandra Joshi (Range Officer, Forest Department, Dharchula), Mr. Sunil Kumar (Director, IHMS, Kotdwar), Shri Ashutosh (DFO Pithoragarh), the SDM of Dharchula, and the District Tourism Development Officer, Pithoragarh.

## वाइब्रेंट विलेज प्रोग्राम - नेचर गाइड देंगे पर्यटकों को प्रकृति की जानकारी

**देहरादून।** धार्चुला में अनेक गांवों के लोगों को प्रकृति से जुड़ने के लिए नेचर गाइड बनाने की योजना है। नेचर गाइड बनाने में अनेक गांवों के लोगों को प्रकृति की जानकारी देने और पर्यटकों को जानकारी देना। पहिले दिनांक 10 दिनों के अंतराल में गाइड बनाने में अनेक गांवों के लोगों को प्रकृति की जानकारी देने और पर्यटकों को जानकारी देना। पहिले दिनांक 10 दिनों के अंतराल में गाइड बनाने में अनेक गांवों के लोगों को प्रकृति की जानकारी देने और पर्यटकों को जानकारी देना।



किसी गांव के लोगों को प्रकृति की जानकारी देने और पर्यटकों को जानकारी देना। पहिले दिनांक 10 दिनों के अंतराल में गाइड बनाने में अनेक गांवों के लोगों को प्रकृति की जानकारी देने और पर्यटकों को जानकारी देना। पहिले दिनांक 10 दिनों के अंतराल में गाइड बनाने में अनेक गांवों के लोगों को प्रकृति की जानकारी देने और पर्यटकों को जानकारी देना।

नेचर गाइड बनाने में अनेक गांवों के लोगों को प्रकृति की जानकारी देने और पर्यटकों को जानकारी देना। पहिले दिनांक 10 दिनों के अंतराल में गाइड बनाने में अनेक गांवों के लोगों को प्रकृति की जानकारी देने और पर्यटकों को जानकारी देना। पहिले दिनांक 10 दिनों के अंतराल में गाइड बनाने में अनेक गांवों के लोगों को प्रकृति की जानकारी देने और पर्यटकों को जानकारी देना।



Vibrant Village Programme

# HERITAGE TOUR GUIDE TRAINING OF 1000 NUMBERS

A 10 day Heritage Tour Guide training was organized by THSC in association with Uttarakhand Tourism Development Board and a total of 1000 guides across 33 locations were trained & certified. The last batch completed their training at Joshimath with the ITBP soldiers and officials present during the program. A special exhibition portraying various adventure equipment was organized for the students by ITBP jawans. Students were given a detailed insight to various equipment being used in adventure travel.



Heritage Tour Guide Training at Joshimath

## INTERNATIONAL MOBILITY – A SUCCESS STORY



Mr. Akhil Kumar Singh, originating from a rural village in Uttar Pradesh, India, ventured into hospitality management training at the THSC-affiliated institute Servo Hospitality, Dehradun. His career took an upward turn when he was offered a job at JW Marriott Marquis Dubai, UAE, as a Room Attendant. Prior to this, he was working at the Hyatt Hotel, Dehradun. During his career, he faced many challenges, but because of his hard work and determination, he achieved his dream of securing a job overseas. Akhil aims to inspire other students from both rural and urban communities to pursue careers in hospitality and wishes them to seek out good career opportunities, leaving a lasting impact on their communities.

Ms. Shiwani Pokhariya hails from a very humble background. Born and brought up in the suburbs of Uttarakhand, Ms Shiwani studied at IHCA Khatima a self-paid training institute affiliated to THSC (Centre of Excellence). Prior to embarking for an international career with the Americana Group, Dubai, UAE, she was working with Blue Tokai Coffee, Delhi NCR. She aspires to become department head in Food & Beverages and aims at becoming an advocate for women empowerment in the Tourism & Hospitality industry.



## INTERNATIONAL PLACEMENTS



International Placement Drive

THSC with international employers conducted one of the largest recruitment drives at Siliguri & Kolkata in association with training partners like George Telegraph, Radiance Institute, Pratham Education Foundation, Flyway Institute, Jetwings, Frankfinn & Don Bosco Tech. Over 1000+ students attended the drive spread across 5 days. 165 students from THSC recognised institutions got selected.

## RECRUIT, TRAIN & DEPLOY

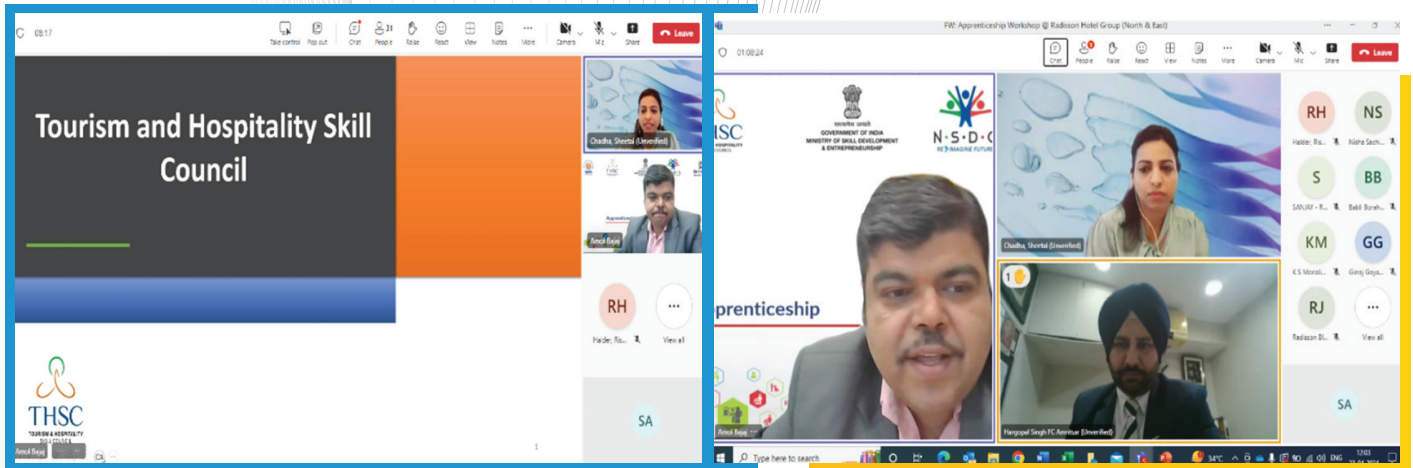
THSC is continuously empowering youth by training them under RTD model sponsored by Industry partners. Dukes Hotel partnered with THSC & training partner who provided training & employment to 20 students from Northeast for 45 days and post completion were placed at Lonavala.



RTD batch at Lonavala

# SPECIALIZED WORKSHOP ON IMPLEMENTING DBT UNDER NAPS-II FOR RADISSON GROUP HR PROFESSIONALS

In April 2024, THSC held a specialized workshop for over 70 HR professionals from the Radisson Group, focusing on implementing the Direct Beneficiary Transfers (DBT) scheme under the guidelines of NAPS-II (National Apprenticeship Promotion Scheme - II). The workshop aimed to educate attendees on using DBT to directly transfer subsidies and benefits to apprentices' bank accounts, reducing intermediaries and leakages. This initiative helped the Radisson Group improve the efficiency of their Apprenticeship Programs, highlighting significant interest and engagement from participants.

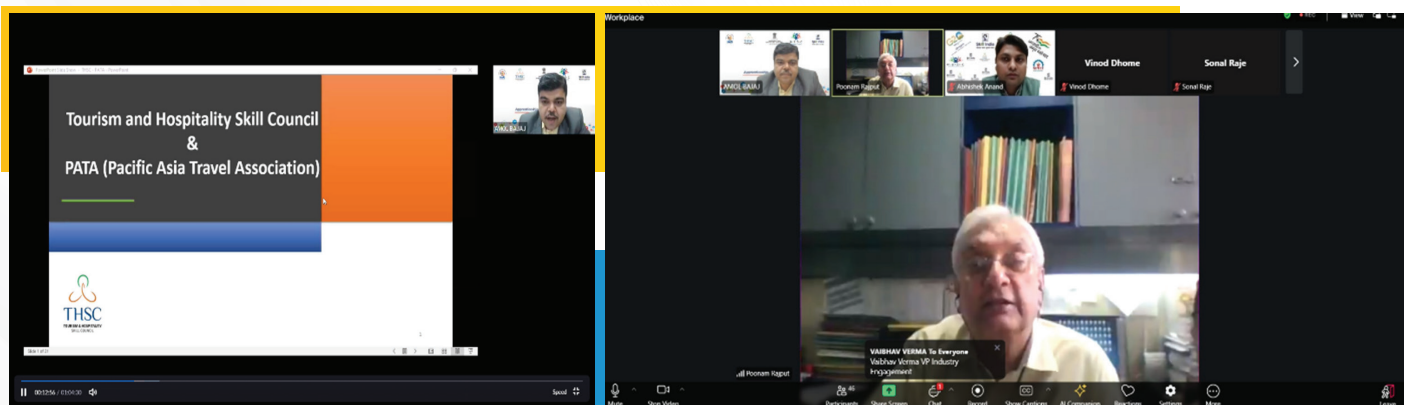


Workshop on NAPS-II

## EMPOWERING THE TRAVEL AND TOURISM INDUSTRY: PATA INDIA AND THSC HOST 'SKILL YOUR TEAM' SESSION

PATA India and THSC jointly organized a special session titled "Skill Your Team" for all esteemed members, aimed at professionals and enthusiasts in the Travel and Tourism Industry. PATA (Pacific Asia Travel Association) is a prominent association with more than 300 current members in India, while THSC (Tourism and Hospitality Skill Council) focuses on manpower and skill development within tourism and hospitality.

The agenda included discussions on various industry-relevant topics such as AS Go's best skilling programs, Government-funded projects, Industry-funded RTD (Recruit, Train, Deploy) and RPL (Recognition of Prior Learning). THSC extended its gratitude to all the participants, appreciating their interest and support. The online session was well-received with positive responses from registrants, motivating us to organize more informative and educational sessions in the future.



Skill your team session with PATA

# PHYSICAL VERIFICATION & CERTIFICATE DISTRIBUTION FOR PROMINENT INDUSTRY PARTNERS

As part of DBT Guidelines, Team THSC completed the physical inspections of Apprentices at 13 prominent locations in 2024.

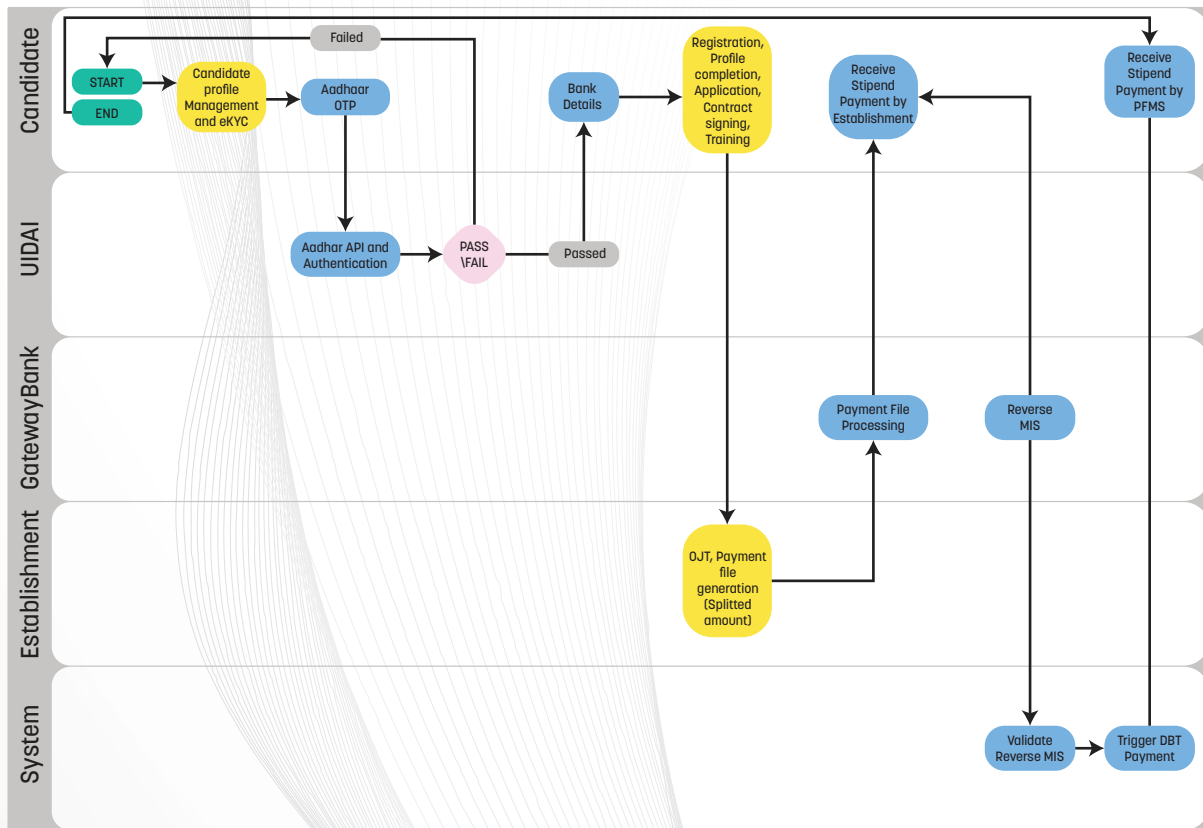
- Fortune Park Ahmedabad
- ITC Narmada
- Sodexo India Services Pvt Ltd
- The Leela Gandhi Nagar
- Taj Hotels & Resorts Pune
- BVG India Pvt Ltd Pune
- Various sites of PSIPL Pune.
- Barbeque Nation
- Rebel Foods Private Limited
- Compass India Food Services Pvt Ltd
- Barbeque Nation Pune
- Duet Hotel Pune
- Eat Club Brand Pvt Ltd



Physical Verification and certifications at various establishments

# UNDERSTANDING DBT (DIRECT BENEFICIARY TRANSFER) WORKFLOW / PROCESS

Starting from April 1, 2024, the Direct Benefit Transfer (DBT) system within the National Apprenticeship Promotion Scheme (NAPS) 2.0 has undergone a significant change. DBT payments, which are financial assistance provided directly to beneficiaries' bank accounts, will now be exclusively made into Aadhaar-seeded bank accounts. The flowchart below helps in detailed understanding of DBT implementation -



## CAPACITY BUILDING WORKSHOP FOR THE TAJ GROUP OF HOTELS

Team THSC conducted a capacity building workshop for the Taj Group on the Direct Beneficiary Transfers (DBT) scheme within the guidelines of the National Apprenticeship Promotion Scheme (NAPS-II). DBT directly transfers

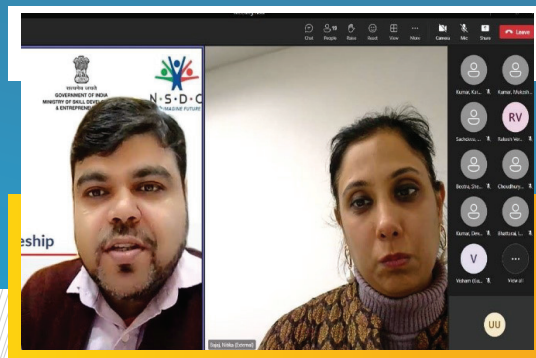


Capacity Building Workshop on NAPS for Taj Group of Hotels

government subsidies to beneficiaries' bank accounts, reducing intermediaries and corruption. NAPS-II aims to promote apprenticeships and boost employment. The workshop covered DBT's role in providing financial assistance to apprentices or training institutions, ensuring efficient fund distribution. Discussions focused on procedures, challenges, and best practices for implementing DBT under NAPS-II to enhance skill development and employment opportunities.

# SPECIALLY CURATED WORKSHOP FOR THE IHG GROUP

Team THSC specially curated a workshop for the IHG Group in January 2024, discussing the implementation of the DBT (Direct Beneficiary Transfers) scheme according to NAPS-II guidelines. More than 30 HR professionals across the IHG Group actively participated.



Workshop on NAPS for IHG group

# CELEBRATING APPRENTICESHIP SUCCESS: THSC AND PSIPL PUNE'S JOINT CERTIFICATION CEREMONY

In January 2024 team THSC joined hands with PSIPL Pune for an Apprenticeship Certification ceremony. This special event celebrated the graduation of over 40 apprentices who received confirmation letters from their workplaces. PSIPL, a key partner, pledged to continue training more apprentices in the upcoming fiscal year 2024-25. This ceremony wasn't just about acknowledging the apprentices' efforts; it highlighted the shared commitment of Team THSC and PSIPL towards empowering individuals through skill development and fostering long-term employment opportunities



Apprenticeship Certification at PSIPL

# SUCCESS STORY – APPRENTICESHIP TRAINING

**AMIT PURKAIT (TRAVEL FOOD SERVICES KOLKATA PVT. LTD.)**

**AMIT PURKAIT** joined the apprenticeship training to learn about the Counter Sales Executive SOPs and processes within the department for serving customers. He joined as an apprentice in the role of Counter Sales Executive on August 25, 2022, and completed his apprenticeship on August 20, 2023. Currently, Amit is working with Travel Food Services Kolkata Pvt. Ltd. as Mini Champ Operation.

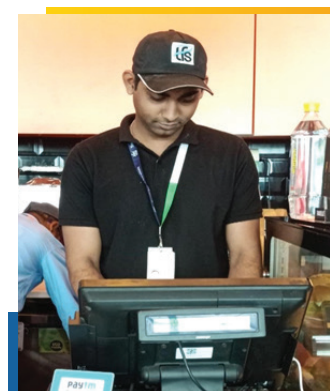
## Testimonial from the Supervisor

Amit has proven to be an exceptionally punctual and reliable team member. He adeptly receives customers, addresses their queries, records their orders, facilitates the transfer of orders to the kitchen, instructs kitchen staff, and serves customers. His efforts consistently receive praise from both upper management and our esteemed customers. Amit consistently completes assigned tasks within the designated time frame while maintaining a high standard of quality.

In my opinion, the impact of training on apprentices is largely determined by the individual's commitment to the process. In Amit's case, we have observed that he has become more confident, outspoken, and intelligent compared to when he initially joined. Undoubtedly, he is a skilled professional who is determined to progress towards his desired goals. A big round of applause to Amit for his unwavering "never say 'NO'" attitude towards guests and his supervisors.

## Testimonial from the Candidate

"It was a good platform for me to earn while learning and it helped me to better understand and implement the theoretical parts that I learned"



# THSC UNVEILS SKILL GAP REPORT AT ANNUAL INDUSTRY PARTNERS MEET 2024

Tourism and Hospitality Skill Sector Council (THSC) has launched its highly anticipated report on the Demand and Skill Gap, alongside the Annual Industry Partners Meet. The Annual Industry Partners Meet 2024 was conducted under the theme of “Navigating the Future: Bridging Skill Gaps for the Tourism and Hospitality Industry.”

The Demand Skill Gap Study Report, was unveiled by Mr. Atul Kumar Tiwari, Secretary of the Ministry of Skill Development and Entrepreneurship, along with Ms. Jyoti Mayal, Chairperson THSC, in the presence of dignitaries: Ms. Vinita Aggarwal, Executive Member, NCVET; Ms. Neena Phuja, Executive Member, NCVET; Col. Mahendra Payaal, Chief Program Officer, NSDC; Mr. Risikesh Patankar, VP, Industry & Academia Collaboration, NSDC at India Habitat Centre on March 21, 2024.

The demand and skill gap study was deemed necessary due to evolving consumer preferences, government focus on niche sectors, and advancements in technology. The study aimed to address changing customer preferences such as adventure tourism, eco/sustainable tourism, wellness and medical tourism, and entrepreneurial aspirations. Additionally, it considered the government’s emphasis on niche sub-sectors like cruise tourism, rural tourism, and religious tourism, along with the impact of advancing technologies such as big data, artificial intelligence, and automation.

The Skill Gap report covering 20 states, 6 UTs, 500 employers and 10,000 youth and various institutions revolved around “Navigating the Future: Bridging Skill Gaps for the Tourism and Hospitality Industry” was launched during the industry partners meet on 21st March.

The agenda encompassed of a series of pertinent discussions and presentations aimed at addressing key challenges and opportunities within the sector. Scheduled sessions include insightful presentations on the implementation of the Direct Benefit Transfer (DBT) framework under the National Apprenticeship Promotion Scheme (NAPS), a panel discussion focusing on the multifaceted challenges and issues encountered by the industry, particularly concerning the demand-supply gap and the efficacy of the Recruit, Train, and Deploy model, as well as deliberations on the Recognition of Prior Learning (RPL) and the significance of Corporate Social Responsibility (CSR).



**Launch of Skill Gap Study Report at the Industry Partner meet 2024**

The skill gap study report is available on the THSC website : <https://thsc.in/>



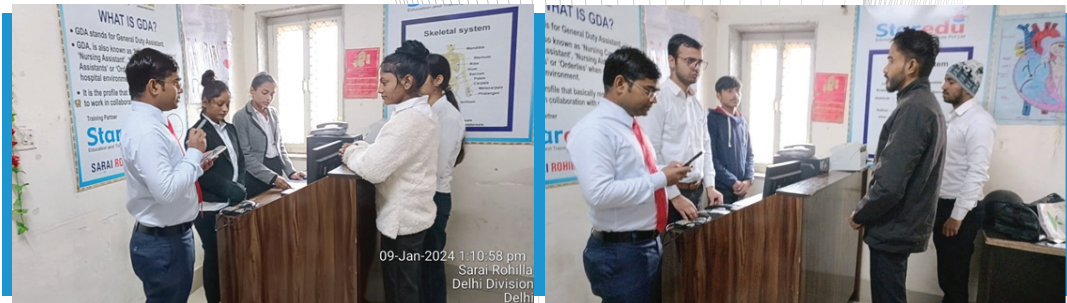
# A GLIMPSE AT THE SUCCESS STORIES

## SUCCESS STORY I

Tourism and Hospitality Sector Skill Council (THSC) successfully conducted an online assessment of candidates under SANKALP SP YUVA (II) and AVSAR on the Job Role – Guest Service Associate Front Office (THC/Q0102) at Jalandhar on 09-Jan-24.

The batch consists of 10 trainees. All the trainees were well groomed. The candidates were knowledgeable and talented.

### Practical Examination



### Theory Examination



### Viva Examination



### Group Photos



# SUCCESS STORY II

Tourism and Hospitality Sector Skill Council (THSC) successfully conducted an online assessment of candidates under the UGC scheme for the Job Role - Food & Beverage Service Assistant at Ernakulam Kerala on 03rd Apr-24. The batch consisted of 38 trainees. All the trainees were well groomed. and were capable and skilled, Below are some glimpses of the assessment.

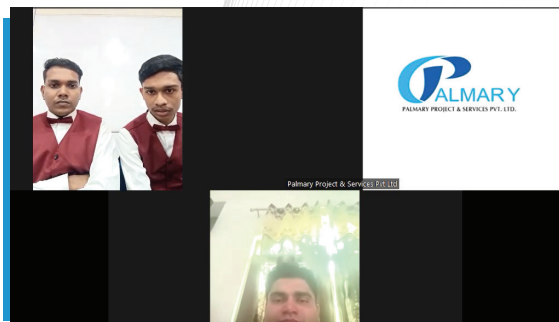
## Practical Examination



## Theory Examination



## Viva Examination



## Group Photos



# INDUSTRY CONNECT & SKILL COMPETITION

The Tourism and Hospitality Skill Council (THSC) successfully completed Track 2 of the India Skills 2024 Hospitality Competitions, held between April 27th and May 1st, 2024, and National Competitions held between 14th May 2024 and 16th May 2024.

The significant event forms a key part of the Ministry of Skill Development & Entrepreneurship's India Skills 2023-24 program, conducted in collaboration with the National Skill Development Corporation(NSDC).

India Skills 2024 serves as a vital platform to serve as a gateway to the prestigious WorldSkills competition, often referred to as the "Olympics of Skills."

THSC looks forward to leveraging the India Skills platform to further develop and nurture the next generation of hospitality professionals in India.



Track 2 India Skills Competition

## TRANSFORMING LIVES: DSLSA AND THSC'S JOB MELA ILLUMINATES PATH TO NEW BEGINNINGS

The recent Job Mela orchestrated by the Delhi State Legal Services Authority (DSLSA) in harmonious collaboration with the Tourism and Hospitality Skill Council (THSC) under Project Saksham reverberated with triumph and promise on 7th of May 2024. This remarkable event served as a beacon of hope for undertrial individuals released on bail, extending a lifeline towards fresh opportunities and new chapters in their lives. With great pride, we unveil that a total of 83 Letters of Intent (LOI) were tendered to deserving candidates by Barbeque Nation, Quess Corp Limited, Edu vantage Private Limited, Impresario and Max hospital signifying a tangible step towards reintegration and empowerment. Elevating the occasion to unparalleled heights was the gracious presence of Honorable Justice



Job Mela- Delhi State Legal Service Authority

Manmohan, Acting Chief Justice of the Delhi High Court. His personal involvement in distributing the LOIs infused the atmosphere with an aura of inspiration and encouragement, amplifying the significance of the occasion for the recipients. This event, more than just a job fair, stands as a poignant symbol of hope and opportunity, casting a ray of light into the lives of those yearning to rebuild and reclaim their futures. It underscores the transformative power of collaborative initiatives in fostering societal reintegration and empowerment. Further, the collective efforts of all the stakeholders have not only paved the way for employment but have also sown seeds of hope and optimism in the hearts of individuals seeking to embark on a journey of renewal.

## EMPOWERING SUCCESS: A PMKVY 4.0 JOURNEY TO EXCELLENCE : SUCCESS STORY

Embarking on a journey through triumph and empowerment THSC delved into the captivating narrative of success under the Pradhan Mantri Kaushal Vikas Yojana (PMKVY) 4.0.

THSC captured another story in the heart of Meghalaya's East Khasi Hills, at the renowned Barbeque Nation Training Center, a remarkable story unfolds—a story of determination, skill, and unparalleled achievement.

This noted an extraordinary journey of an individual who, armed with newfound skills from the Food and Beverage course under PMKVY 4.0, swiftly ascends to claim the prestigious "Employee of the Month" title in the very first month of joining. This feat is not merely a testament to personal excellence but serves as a beacon of inspiration for all.

Beyond individual triumph, this tale epitomizes the transformative power of skill development initiatives in fostering empowerment within communities. It underscores how initiatives like PMKVY 4.0 not only equip individuals with essential skills but also pave the way for socio-economic upliftment and inclusivity.



Success Celebration at Barbeque Nation

# TRANSFORMATIVE CAREER TALK IGNITES PASSION FOR TOURISM & HOSPITALITY AT DR. RAJENDRA PRASAD KENDRIYA VIDYALAYA, NEW DELHI

In a collaborative effort, The Tourism and Hospitality Skill Council (THSC) and the National Skill Development Corporation (NSDC) hosted an engaging Career Talk at Dr. Rajendra Prasad Kendriya Vidyalaya, located within the historic President Estate in New Delhi.

The event was led by Mr. Vaibhav Verma, Vice President of Industry Engagement at THSC, and Mr. Abhishek Anand, Senior Manager of Assessment & Certification. Their enthusiasm energized the session, where students learned about various opportunities in the Tourism & Hospitality sector.

Students discovered the exciting possibilities in the hotel and tourism industry, event planning, and more. Practical advice and personal stories were shared, providing valuable guidance for those starting their professional journeys.

The talk went beyond basic information, diving into the importance of Tourism & Hospitality in promoting cultural exchange, economic growth, and global connections. Through engaging stories and practical insights, students were inspired and equipped with the tools needed to succeed in this dynamic industry.

As the session ended, the excitement was evident. Students left with a new sense of enthusiasm and determination to pursue careers in Tourism & Hospitality. The efforts of THSC and NSDC not only ignited a passion for the industry but also highlighted the opportunities available.

The Career Talk at Dr. Rajendra Prasad Kendriya Vidyalaya showcased the power of knowledge and collaboration, demonstrating how such initiatives can shape the future of aspiring individuals and the industry. Students left empowered and ready to embark on their journeys in the world of Tourism & Hospitality.



Career Talk at Dr. Rajendra Prasad Kendriya Vidyalaya

# HUMAN RESOURCES

An offsite to Hans Resort was organized for the team members of THSC. The one day excursion covered various team building activities followed by Bon-fire and DJ night



The vibrant and lively Festival of Colours 'Holi' was celebrated with all team members. It was a memorable occasion that brought the entire team together and fostered a sense of unity and celebration of diversity within the team.



To celebrate women empowerment, a surprise was planned for all the women employees on the occasion of Women's Day.

On the occasion of Christmas & New Year, team lunch was organized for all the employees. The networking lunch embarked a positive start to the new year.





TOURISM & HOSPITALITY  
SKILL COUNCIL

10  
Years

Stay tuned: December's Edition celebrates  
*"A Decade of Excellence, Empowerment & Employment"*

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