

ANNUAL REPORT

2025 - 26





Shri Narendra Modi

Hon'ble Prime Minister of India

Skill development of the new generation is a national need and is the foundation of Aatmnirbhar Bharat

Shri Jayant Singh Chaudhary

Minister of State (Independent Charge) -
Ministry of Skill Development &
Entrepreneurship, MoS - Education

New skills such as AI, machine learning, and automation are transforming industries and highlighting the critical need for continuous learning. The Government of India is committed to fostering a culture of lifelong learning, ensuring that our workforce adapts to rapidly changing technologies.



Smt. Debashree Mukherjee

Secretary, Ministry of Skill Development & Entrepreneurship

Skill India has evolved into a connected national ecosystem, empowering more than six crore youth through partnerships with States, industry and training institutions."

CHAIRPERSON

Ms. Jyoti Mayal

Tourism and Hospitality Skill Council



It gives me immense pleasure to present the Annual Report of the Tourism & Hospitality Skill Council (THSC), reflecting our journey, achievements and continued commitment to strengthening India's tourism and hospitality ecosystem.

Over the years, THSC has evolved as a key enabler of industry transformation through skill development, assessment and certification, standardisation, industry collaboration and future-focused workforce development. The growth achieved in assessment and certification, along with the best practices and systems introduced over the years, reflects our unwavering focus on quality, transparency and industry relevance. The results of our audits and performance stand as a testament to the dedication and collective efforts of the THSC team.

The tourism and hospitality sector is undergoing rapid transformation, driven by technology, sustainability and changing customer expectations. At the same time, the projected global shortage of hospitality professionals presents a significant opportunity for India. With its demographic advantage and growing skilling capacity, India is uniquely positioned to emerge as a global talent hub for tourism and hospitality.

I believe that by 2030, India can aspire to become the "Skill Capital of the World" in hospitality, while building global mobility pathways with countries and markets across Dubai, Singapore, Hong Kong, Europe and beyond. THSC has an important role to play in preparing Indian professionals with the skills, adaptability and professional standards to excel in diverse global environments.

Going forward, THSC will continue to focus on skill development, certification and standardisation, industry collaboration, sustainability and local empowerment, upskilling and reskilling, and vocational education. Our endeavour will be to ensure that the workforce remains future-ready and that the benefits of tourism-led growth reach communities across the country.

I sincerely thank our Board members for their continued guidance and valuable counsel, and our industry and institutional partners for their support. I also extend my appreciation to the entire THSC team for their dedication, hard work and contribution to our progress.

As we look ahead, I am confident that with collective commitment and a shared vision, THSC will continue to contribute meaningfully to the growth of the sector and strengthen India's position as a global source of skilled tourism and hospitality professionals.

Governing Council Members

Sr. No	Name of the GB Member	Designation in SSC	Organization Name	Designation of the GB Member in his/her organization
1	Ms. Jyoti Mayal	Chairperson	New Airways Travels (Delhi) Pvt. Ltd.	Director
2	Mr. Rajan Bahadur	Secretary	Tourism & Hospitality Skill Council	Chief Executive Officer
3	Mr. Shyam Sunder Aggarwal	Member	Bikanervala Foods Pvt. Ltd	Managing Director
4	Mr. Kiran Andicot	Member	Marriott International	Senior Vice President, South Asia, Marriott International
5	Mr. Jaideep Anand	Member	The Leela Group of Hotels	Vice President & General Manager
6	Mr. Amit Bagga	Member	NRAI (Daryaganj Hospitality Pvt Ltd.)	Managing Director
7	Mr. Shashank Bhagat	Member	Bi Group	Chairman
8	Mr. Ajay K Bakaya	Member	Sarovar Hotels Pvt Ltd	Chairman
9	Mr. Raman Bountra	Member	JLL India	Head Of Property Management at JLL
10	Mr. Anjan Chatterjee	Member	Specialty Restaurant Group	Chairman and Managing Director
11	Mr. Pradeep Chavda	Member	Sodexo	Senior director
12	Mr. Gulshan Singh Chib	Member	Mahindra Holidays & Resorts	General Manager- Human Resources
13	Mr. Sougata Roy Choudhury	Member	CII	Executive Director
14	Mr. Ajay Dutta	Member	The Indian Hotels Company Limited (IHCL)	Vice President - Human Resources
15	Mr. Vishwanath Goenka	Member	Federation of industries & Commerce of NE Region	Chairman
16	Mr. Vijay Hazari	NSDC Nomination	NSDC	Company Secretary
17	Mr. Naveen Jain	Honorary Member	Nouvelle Knowledge Services LLP	Managing Director
18	Professor Satish Jayaram	Member	Welcomgroup Graduate School of Hotel Administration	Professor & Principal
19	Mr. K.B.Kachru	Member	Radisson Hotel Group	Chairman - South Asia
20	Mr. Samir Kuckreja	Honorary Member	Tasanaya Hospitality Pvt. Ltd.	Founder & CEO
21	Mr. Rajesh Kumar	Member	The Lemon Tree Hotel Company	Senior Vice President -Human Resources
22	Mr. Davinder Kumar	Member	Hotel Le Meridien New Delhi	Vice President - F&B (Production) & President - Indian Culinary Forum
23	Dr. Nitin Shankar Nagrale	Member	Hospitality Purchasing Managers' Forum (HPMF)	Founder and General Secretary
24	Mr. EM Najeeb	Member	Airtravel Enterprises India Ltd	Chairman & Managing Director

Governing Council Members

Sr. No	Name of the GB Member	Designation in SSC	Organization Name	Designation of the GB Member in his/her organization
25	Dr. Kerwin Savio Nigli	Member	CHRIST (Deemed to be University)	Head, Department of Hotel Management
26	Mr. Vikramjit Singh Oberoi	Member	EIH Limited	Managing Director and Chief Executive Officer
27	Mr. Anil Parashar	Treasurer	ITQ Technologies Pvt Ltd	Executive Director
28	Mr. Shreeram Patel	Member	Travel Agents Association of India	Hon. Secretary General
29	Mr. Amit Saincher	Member	VFS Global Academy	Head
30	Maharaja Gaj Singh Ji	Member	India Heritage Hotels Association	President of Emeritus
31	Ms. Charulata Sukhija	Member	Hotel Association of India	Deputy Secretary General
32	Chef. K Thirugnanasambantham	Member	The School of Hospitality Management, Mahindra University	Founding Dean
33	Nomination Awaited	Member	Duet India Hotels Limited	
34	Nomination Awaited	Member	Everstone Capital	
35	Nomination Awaited	Member	Jubliant Foodworks Ltd	
36	Mr. Gyan Bhushan	MOT Nomination	MOT	Sr. Economic Advisor
37	Mr. Alok Sharma	MOT Nomination	IITTM	Director
38	Mr. Harish Mathur	MOT Nomination	IATO	Executive Committee Member
39	Mr. Rajesh Rana	MOT Nomination	ITDC	Director (Commercial & Marketing)

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CEO's Report



It gives me great pleasure to present the Annual Report of the Tourism and Hospitality Skill Council (THSC) for FY 2025-26. The year has been one of meaningful growth, stronger partnerships, expanding opportunities and a renewed focus on building a skilled, adaptable and future-ready workforce for India's tourism and hospitality sector.

India's tourism and hospitality industry is evolving rapidly, driven by changing consumer expectations, technology, digitalisation, artificial intelligence and the growing demand for quality talent. At THSC, our endeavour has been to ensure that our skilling ecosystem keeps pace with these changes while retaining the human values at the heart of hospitality—service, empathy, professionalism and cultural understanding.

During the year, THSC expanded its skilling initiatives across government, academic and industry-funded programmes. We enrolled 2.22 lakh candidates and trained more than 1.88 lakh, while our engagement with State School Boards enabled over 81,000 students to undertake THSC-approved vocational courses. These efforts reflect the growing recognition of tourism and hospitality as a promising career pathway.

THSC continued to strengthen its qualification and learning ecosystem with updated qualifications, RPL curricula, question banks, and learning resources. The focus is shifting toward flexible, future-ready pathways aligned with evolving industry needs, including AI-focused nano-credentials and modular learning. The approval of the Astro Tour Guide qualification also expands opportunities in emerging sectors such as astro-tourism. Overall, these efforts reflect THSC's commitment to anticipating industry transformation and preparing learners for future skills.

Industry collaboration remained a cornerstone of our work. During FY 2025-26, THSC facilitated 65,657 placements, conducted 60 job fairs and placement drives, and mapped approximately 4.7 lakh projected job openings to better align skilling with market demand. Apprenticeship continued to strengthen the bridge between learning and the world of work, bringing industry, government and learners together for meaningful workplace-based learning and career pathways.

At the global level, Team India's debut at the WorldSkills Asia Competition 2025, with THSC supporting competitors in Restaurant Service and Cooking, marked an important milestone and demonstrated the potential of Indian hospitality talent to compete against international standards.

Looking ahead, our focus will be on industry-led skilling, stronger partnerships, emerging technologies, and expanded employment and apprenticeship opportunities, enabling Indian talent to compete nationally and globally. Our aim is to build not just a skilled workforce, but sustainable careers, entrepreneurship and future-ready livelihoods. I sincerely thank the Governing Board, Government and industry partners, training and assessment partners, academic institutions, learners, and the THSC team for their continued trust, commitment and collective contribution.

As we move forward, THSC remains committed to building skills, creating opportunities and enabling careers that contribute meaningfully to India's tourism and hospitality sector and to the larger vision of a skilled, self-reliant and developed Bharat.

Rajan Bahadur
Chief Executive Officer
Tourism & Hospitality Skill Council (THSC)

Key Achievements of the Year

Standards –

During FY 2025–26, THSC strengthened its qualification framework by aligning it with the National Credit Framework (NCrF), maintaining 68 active qualifications across diverse tourism and hospitality roles, including future-ready credentials.

THSC enhanced quality and industry relevance through the revision of 3 qualifications and 5 WorldSkills qualifications, development of 18 RPL curricula, and review of 300+ question banks. 9 Participant Handbooks and Facilitator Guides were developed, taking comprehensive content coverage to 59 qualifications, with resources translated into 10 regional languages.

The year also saw the expansion of the Advanced Diploma network to 5 Training Partners and the signing of 17 strategic MoUs with educational institutions, strengthening academia–industry linkages and creating wider pathways for quality, inclusive, and future-ready skill development.

Training –

During the Financial Year 2025–26, the Tourism and Hospitality Skill Council (THSC) trained more than 1.8 lakh candidates across the country. The year witnessed strong enrolment across a diverse range of skill development initiatives implemented in collaboration with the Ministry of Skill Development & Entrepreneurship (MSDE), Ministry of Rural Development (MoRD), Ministry of Tourism (MoT), State Skill Missions (SSMs) and Student-Funded Programmes.

With an extensive network of more than 800 training centres across 28+ states and Union Territories, THSC delivered training across 45+ NSQF-aligned qualifications, further strengthening the reach and accessibility of skill development opportunities in the Tourism and Hospitality sector.

THSC also continued to strengthen its engagement with State School Boards, offering vocational courses to students from Classes IX to XII. During FY 2025–26, more than 81,000 school-going students undertook THSC-approved vocational courses. Tourism and Hospitality continued to emerge as a preferred sector among students opting for skill-based education alongside their academic studies.

The successful implementation of these training and certification programmes was supported by a strong ecosystem of qualified trainers and faculty members. To ensure consistent training quality and strengthen trainer capabilities, THSC conducted Training of Trainers (ToT) programmes, with more than 600 trainers participating during the year. Government initiatives such as PMKVY and PM Vishwakarma recorded particularly strong participation and trainer registrations for ToT programmes.

Through its expanding training network, industry-aligned qualifications and continued focus on trainer capacity building, THSC remained committed to developing a skilled, certified and employment-ready workforce for India's Tourism and Hospitality sector during FY 2025–26.

Assessment –

In FY 2025–26, THSC strengthened the quality and credibility of skill development in India's tourism and hospitality sector through robust, industry-aligned assessment and certification systems. 1,88,481 candidates were assessed and 1,84,098 certified, achieving a 97.7% certification rate across 12 major schemes. With 12 NCVET-recognized Assessment Agencies, 444 certified assessors, and coverage of 45 Qualification Packs, THSC ensured transparent, standardized, and quality-assured assessments across diverse programmes. The assessment ecosystem also reached 81,132 school students, achieving 100% certification, reinforcing THSC's commitment to building a skilled, competent, and future-ready workforce.

Apprenticeship-

India's skilling challenge is also one of our greatest opportunities. At the Tourism & Hospitality Skill Council (THSC), we believe that vocational education and strong pathways from education to employment are critical to unlocking the potential of India's young workforce. Apprenticeship has emerged as a powerful bridge between learning and the world of work, enabling young people to acquire practical skills, gain industry exposure and build confidence in real workplace environments, while enabling employers to develop talent aligned with their evolving requirements. As India moves towards the vision of Viksit Bharat @2047, skilling must become a shared responsibility, with Government providing the enabling framework, industry providing workplace-based learning and expertise, CSR supporting additional opportunities, and communities contributing the talent. THSC is proud to be playing an important role in bringing these stakeholders together and creating meaningful pathways into the Tourism & Hospitality sector. Today, THSC has crossed 3,000 live industry partners actively participating in NAPS and has facilitated more than 1.75 lakh apprenticeship contracts since inception. Through these initiatives, we have indirectly impacted the lives of more than 3 lakh young people, opening doors for them to enter, grow and build careers in India's vibrant hospitality industry. Our efforts extend beyond apprenticeship, with THSC developing industry-relevant, job-ready qualifications and creating structured pathways that connect skilled talent with industry demand. The progress achieved during FY 2025-26 reflects this continued commitment, as THSC not only surpassed its annual targets but also delivered an impressive 40% growth in apprenticeship contract generation over FY 2024-25. These achievements reaffirm our belief that the future of skilling lies in collaboration and innovation. Our endeavour is not merely to create trained manpower, but to create opportunities, careers, entrepreneurship and sustainable livelihoods for India's youth. As we look ahead, THSC remains committed to strengthening the bridge between education, skills and employment, enabling the hospitality sector to access a skilled and future-ready workforce, and contributing meaningfully to India's journey towards a skilled, self-reliant and developed Bharat.

Industry Engagement -

THSC strengthened industry partnerships and employment pathways through demand-driven skilling, placements, and CSR-led initiatives.

65,657 placements were facilitated through 60 job fairs and placement drives, while 4.7 lakh projected job openings were mapped to align skilling with industry demand.

CSR and RTD initiatives enabled 3,756+ candidates to be trained and placed, supported by partnerships with leading tourism and hospitality organisations.

These efforts reinforced THSC's commitment to building a job-ready workforce and sustainable employment opportunities for India's tourism and hospitality sector.

WorldSkills -

At THSC, we continue to believe in nurturing talent and creating opportunities that enable Indian youth to achieve global excellence. Team India's impressive debut at the WorldSkills Asia Competition 2025 in Chinese Taipei (Taiwan) was a significant milestone.

In the hospitality sector, THSC proudly supported Mr. CD Harsh in Restaurant Service and Shivom Nayyar in Cooking, who represented India on the international stage. Selected through IndiaSkills 2024, both competitors underwent five months of intensive training and mentorship aligned with international WorldSkills standards, supported by leading institutions and industry experts.

This focused preparation equipped our competitors with the technical expertise, confidence, adaptability, and global exposure needed to excel, further strengthening India's growing reputation for excellence in tourism and hospitality skills.

1. FINANCE REPORT

INDEPENDENT AUDITOR'S REPORT 2025-26

V. D. TIWARI & Co.
Chartered Accountants

V.D. Tiwari & Co.
CHARTERED ACCOUNTANTS

805, Amba Deep Building,
14, Kasturba Gandhi Marg,
Connaught Place, New Delhi-110001
Tel. No. 011-25920096, 45734000
Email: mail@vdtc.co.in

To,
The Member,
Tourism & Hospitality Skill Council

TO THE MEMBERS OF M/S TOURISM & HOSPITALITY SKILL COUNCIL

We have audited the accompanying financial statements of M/s Tourism & Hospitality Skill Council ('the Society'), which comprise the Balance Sheet as of March 31, 2026, and the Statement of Income & Expenditure for the period, and a summary of significant accounting policies and other explanatory information.

MANAGEMENT'S RESPONSIBILITY FOR THE FINANCIAL STATEMENTS

The Society's Governing Body is responsible with respect to the preparation and presentation of these financial statements that give a true and fair view of the financial position of the Society in accordance with the accounting principles accepted in India. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Society and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

AUDITOR'S RESPONSIBILITY

Our responsibility is to express an opinion on these financial statements based on our audit. We have considered the provisions of applicable laws, the accounting and auditing standards and matters which are required to be included in the audit report. We conducted our audit in accordance with the Standards on Auditing, issued by the Institute of Chartered Accountants of India. Those Standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and the disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal financial control relevant to the Society's preparation of the financial statements that give a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on

whether the Society has in place an adequate internal financial controls system over financial reporting and the operating effectiveness of such controls. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of the accounting estimates made by the Society's Management, as well as evaluating the overall presentation of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the financial statements.

OPINION

In our opinion and to the best of our information and according to the explanations given to us, the financial statements give true and fair view in conformity with the accounting principles accepted in India:

- (a) In the case of the Balance Sheet, of the state of affairs of the Society as of March 31, 2026, and
- (b) In the case of the Statement of Income & Expenditure, of the excess of income over expenditure for the year ended on that date.

For V.D. Tiwari & Co. Chartered Accountants
FRN- 002882N



CA Pushpinder Tiwari
Partner M.No-503170

The circular stamp is purple with a double border. The outer border contains the text 'V.D. TIWARI & CO.' at the top and 'Chartered Accountants' at the bottom, separated by stars. The inner circle contains the text 'NEW DELHI'.

Place: New Delhi
Date : 07-09-2026
UDIN : 26503170KFXJZP9592

FINANCE REPORT-2025-26

Balance Sheet as on 31-Mar-2026

(Figures in INR)

PARTICULAR	NOTE	AS ON 31 st MARCH 2026	AS ON 31 st MARCH 2025
<u>EQUITY AND LIABILITIES</u>			
Capital Funds:			
Members Fund	1	69,00,000	66,00,000
Corpus Fund		4,02,00,000	4,02,00,000
Income & Expenditure Account	2	33,51,59,340	25,72,60,661
Non-Current Liabilities			
Long Term Provisions	3	67,54,491	49,39,107
Other long-term liabilities	4	15,00,000	8,40,000
Current Liabilities			
Short-term borrowings			
Trade payables			
1 total outstanding dues of micro enterprises and small enterprises	5	2,76,29,032	3,56,61,735
2 total outstanding dues of Creditors other than micro enterprises and small enterprises	6	29,18,79,149	12,42,82,543
Other current liabilities			
Short-term provisions	7	23,60,01,517	2,95,34,278
		3,56,36,099	8,10,29,636
Total		98,16,59,628	58,03,47,960
<u>Assets</u>			
Non-Current Assets			
Property, Plant and Equipment			
1 Tangible assets	8	8,55,489	7,88,155
2 Intangible assets			
3 Capital Work in Progress		1,21,28,848	1,14,85,266
Deferred Tax Assets(net)			
Long Term Loan and Advances		-	-
	9	76,74,551	54,71,688
Current Assets Trade			
Receivables			
Cash and Bank Balances			
Short Term Loans and Advances	10	10,53,33,047	9,78,00,962
Other Current Assets	11	81,75,41,191	43,77,87,162
	12	3,31,94,698	2,05,74,035
	13	49,31,803	64,40,692
Total		98,16,59,628	58,03,47,960

The Notes form an integral part of these financial statement.
Audit Report As On Event Date
For V.D. Tiwari & Co.
Chartered Accountants
FRN 02882N

For and on Behalf of Governing Body of
Tourism and Hospitality Skill Council

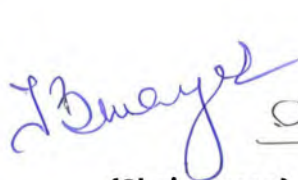


CA Pushpender Tiwari
Partner

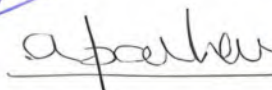
M. No.: 503170

Place: New Delhi

Date : 07-09-2026



(Chairperson)



(Treasurer)



(Ex Officio Secretary)



INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2026

S.NO.	PARTICULAR	NOTE	FORTHEYEARENDED 31 ST MARCH 2026	FORTHEYEARENDED 31 ST MARCH 2025
I	<u>Income</u>			
	Revenue from operations	14	75,93,87,783	58,55,65,862
	Other Income	15	4,72,16,497	3,07,96,856
	Total revenue		80,66,04,280	61,63,62,718
II	<u>Expenses</u>			
	Direct Expenses	16	66,83,92,986	45,21,54,589
	Establishment Expenses	17	3,67,61,288	3,43,96,869
	Depreciation	18	42,04,429	31,09,819
	Administration & Other Expenses	19	1,93,46,898	1,61,93,018
	Total Expenses		72,87,05,601	50,58,54,295
III	Surplus (I- II)		7,78,98,679	11,05,08,423
IV	Income over Expenditure for the period		7,78,98,679	11,05,08,423

The Notes form an integral part of these financial statement.

Audit Report As On Event Date

For V.D. Tiwari & Co.

Chartered Accountants

FRN 02882N


CA Pushpender Tiwari
Partner

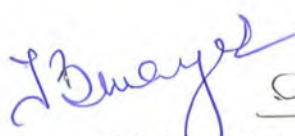
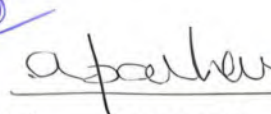
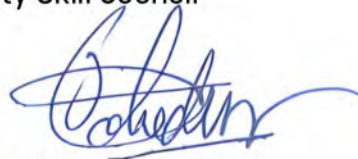
Partner

M. No.: 503170

Place: New Delhi

Date : 07-09-2026

For and on Behalf of Governing Body of
Tourism and Hospitality Skill Council

  
(Chairperson) (Treasurer) (Ex Officio Secretary)



BUDGET FOR THE FINANCIAL YEAR 2026-27

PARTICULAR	AMOUNT (INR)
Revenue from operation	
Application & Affiliation	26,90,000
Training of The Trainer Fees	52,68,000
Training of The Assessor Fees	32,85,000
Assessment Fees	15,82,96,000
World Skill Competitions\Training Fees	1,44,00,000
Total (A)	18,39,39,000
Direct Expenses	
Training of The Trainer Exp.	19,85,000
Training of The Assessor Exp.	13,44,000
India Skill & World Skill Competition	1,44,00,000
Certification Expenses	7,93,96,000
Inspection Fee Expense	5,61,000
Total (B)	9,76,86,000
Gross Profit C = (A-B)	8,62,53,000
Indirect Expenses	
Salary, Wages & Bonus	3,99,00,000
Office Rent	49,44,000
Repair & Maintenance (AMC, Office R&M etc.)	7,35,000
Front Office and Pantry Boy	8,40,000
Communication (Telefax, Mobile, Internet)	5,79,000
Electricity & Maintenance	3,12,000
Printing & Stationery	1,80,000
Postage & Courier	57,000
Legal & Professional Expenses	26,96,000
Audit Fees	1,10,000
Meetings and Conferences, Seminars, Workshops	6,90,000
Insurance, GPA & GMC	13,44,000
Industry/Job Fair/NAPS Meet	13,80,000

BUDGET FOR THE FINANCIAL YEAR 2026-27

PARTICULAR	AMOUNT (INR)
Training Partner Meet	3,75,000
CSR Activity by THSC Participation	60,00,000
India Skill & World Skill Competition	15,00,000
Website & IT Equipment Maintenance cost	2,76,000
Local Conveyance	2,64,000
Staff Welfare & Pantry Expenses	9,02,000
Travelling Cost	14,20,000
Marketing and Branding Expenses	9,00,000
Bad debts (Prov W/off)	14,10,000
Depreciation	42,00,000
Contingency cost @ /Other Exp	1,44,000
Total (D)	7,11,58,000
Revenue from other Sources	
Interest in Income from Bank Fixed Deposits	3,00,00,000
Total (E)	3,00,00,000
Net (+) Surplus / (-) Deficit from operation	4,50,95,000

2. STANDARDS REPORT

Qualifications:

During FY 2025-26, the Tourism and Hospitality Skill Council (THSC) undertook the revision of select near-expiry qualifications, while also taking a forward-looking approach to address emerging industry requirements and new-age skilling opportunities. Under the SOAR (Skilling for AI Readiness) initiative of NCVET and NSDC, THSC developed three short-duration qualifications, including a 90-hour standalone NOS on Fundamentals and Uses of AI Tools in Hospitality & Tourism, a 3-hour Nano Credential on AI Smart Translator and Field Facilitator for Walk Tours and Nature Guides, and a 6-hour Nano Credential on AI Smart Tools for Controlling Food Waste in Commercial Kitchens.

Further strengthening its focus on future skills, THSC also secured approval for the Future Skill Qualification - "Astro Tour Guide", aimed at creating new skilling and employment opportunities in the rapidly emerging and promising field of Astro Tourism.

As part of this rationalization exercise, seven non-active adventure tourism job roles were archived. Importantly, three of the 68 qualifications underwent revision and version updation during the year:

1. Walk Tour Facilitator - THC/Q4408
2. Food Styling Photographer - THC/Q0417
3. Naturalist - THC/Q4505

Along with 5 World Skills qualification-

1. Hotel Reception
2. Patisserie
3. Cooking
4. Restaurant Service
5. Bakery

The updated qualifications have been designed to be more versatile, adaptable, and industry-responsive, offering broader learning pathways and enhanced career opportunities. The revisions also ensure greater alignment with national frameworks, emerging industry requirements, and the evolving needs of learners and the workforce.

Following the revision and rationalization, the total number of active qualifications stood at 68, comprising:

- 61 Short-Term Training (STT) qualifications
- 1 Advanced Diploma in Hospitality Operations (2-Year LTT) qualification
- 2 standalone National Occupational Standards (NOSs) under the PM Vishwakarma (PMVK) Scheme
- 1 standalone National Occupational Standards (NOSs) on Fundamentals of AI in Hospitality and Tourism
- 1 Micro-Credentials
- 2 Nano-Credential.

S.No.	NSQF Level	Name of the Qualification	QP Ref.ID	Notional Hours
1	1	Cleaner Roadside Eatery	THC/Q3002(v3.0)	180
2	2	Kitchen Steward	THC/Q0401(v4.0)	240
3	2	Ground Staff (Paratrike, Paramotoring, Paragliding)	THC/Q9002(v2.0)	210
4	2	Camping Assistant	THC/Q8602 (2.0)	240
5	2	Pantry Assistant	THC/Q6011(v4.0)	240
6	2	Kitchen Helper	THC/Q3303(v4.0)	240
7	2	Food Server Roadside Eatery	THC/Q3009(v3.0)	210
8	2.5	Multi Task Attendant (Facility Management)	THC/Q5808(v3.0)	390
9	2.5	Washerman (Dhobi) PMVK-NOS	THC/N0246 (v1.0)	60
10	3	Laundry Associate PMVK - NOS	THC/N0250 (v1.0)	120
11	3	Housekeeping Assistant	THC/Q0209(v4.0)	360
12	3	Food and Beverage Service Assistant	THC/Q0307(v4.0)	330
13	3	Front Office Assistant	THC/Q0110(v4.0)	300
14	3	Kitchen Trainee	THC/Q2702(v4.0)	390
15	3	Street Food Vendor -Standalone	THC/Q3008(v4.0)	450
16	3	Food Delivery Associate	THC/Q2902(v5.0)	390
17	3.5	Kitchen Stewarding Shift Incharge	THC/Q0411(v3.0)	420
18	3.5	Counter sales Executive (Tourism and Hospitality)	THC/Q2903(v5.0)	450
19	3.5	Eatery Owner	THC/Q3004(v3.0)	390
20	4	Commis Elective 1-Hot Kitchen Commis Elective 2- Pastry Bakery Commis	THC/Q0406 (v4.0)	Min - 480 Max - 810
21	4	Guest House Caretaker	THC/Q0501(v3.0)	480
22	4	Guest Service Associate (Front Office)	THC/Q0102(v5.0)	510
23	4	Guest Service Associate (Housekeeping) Elective 1 - Housekeeping Associate elective 2 - Laundry Associate	THC/Q0202(v4.0)	Min - 420 Max - 810
24	4	Guest Service Associate (Food and Beverage) Elective 1- Food and Beverage Associate Elective 2 - Barista Executive	THC/Q0301(v4.0)	Min - 510 Max - 870
25	4	Adventure Travel Guide (Low Altitude)	THC/Q8601(v2.0)	480
26	4	Nature Guide	THC/Q8701(v3.0)	390
27	4	Ground Crew (Paragliding)	THC/Q4509(v3.0)	390
28	4	Customer Service Representative (Meet and Greet)	THC/Q4205(v4.0)	510
29	4	Transport Coordinator	THC/Q4201(v4.0)	450
30	4	Billing Executive (facility management)	THC/Q5801(v4.0)	480
31	4	Cafeteria Incharge (small establishments)	THC/Q5905(v3.0)	480
32	4	Store Incharge (Tourism and Hospitality)	THC/Q2602(v4.0)	390
33	4	Walk Tour Facilitator	THC/Q4408(v1.0)	450
34	4	Astro Tour Guide	THC/Q8703(v1.0)	510
35	4	Food Styling Photographer	THC/Q0417(v1.0)	480
36	4	Basics of Hospitality Etiquettes (Micro-Credential)	THC/MCr-0001(v1.0)	18
37	4	Smart Field Facilitator AI Vision and Live Interpretation for Walk Tours and Nature Guides	THC/MCr-0002(v1.0)	3
38	4	AI Smart Waste Controller Operating Food Waste AI in Commercial Kitchens	THC/MCr-0003(v1.0)	6

S.No.	NSQF Level	Name of the Qualification	QP Ref.ID	Notional Hours
39	4	Fundamentals and Uses of AI Tools in Tourism & Hospitality	THC/N9924(v1.0)	90
40	4.5	Bartender	THC/Q0302(v4.0)	540
41	4.5	Demi Chef de Partie	THC/Q0405(v4.0)	510
42	4.5	Guest Service Executive (Front Office)	THC/Q0109(v5.0)	540
43	4.5	Guest Service Executive (Housekeeping)	THC/Q0201(v3.0)	540
44	4.5	Homestay Host	THC/Q0504(v3.0)	510
45	4.5	Mountain Cuisine Chef	THC/Q4524(v3.0)	600
46	4.5	Paragliding Tandem Pilot	THC/Q4508(v3.0)	630
47	4.5	Adventure Travel Guide - High Altitude	THC/Q8603(v2.0)	420
48	4.5	Travel Consultant	THC/Q4404(v5.0)	510
49	4.5	Team Travel Incharge	THC/Q4304(v3.0)	510
50	4.5	Facility Management Executive	THC/Q5708(v4.0)	540
51	4.5	Naturalist (Wildlife Tourism)	THC/Q4505(v2.0)	720
52	5	Advance Diploma in Hospitality Operation	THC/Q1002(v1.0)	2400
53	5	Chef de Partie	THC/Q0404(v3.0)	570
54	5	Duty Manager	THC/Q0106(v3.0)	570
55	5	Laundry Supervisor	THC/Q0210(v3.0)	660
56	5	Restaurant Captain	THC/Q0306(v4.0)	540
57	5	Mountaineering Instructor	THC/Q4522(v3.0)	690
58	5	Tour Guide	THC/Q4407(v3.0)	660
59	5.5	Housekeeping Manager	THC/Q0207(v5.0)	690
60	5.5	Revenue Manager	THC/Q0112(v4.0)	660
61	5.5	Sous Chef	THC/Q0403(v4.0)	690
62	5.5	Restaurant Manager	THC/Q2703(v3.0)	630
63	5.5	Tour Manager - Operations	THC/Q4405(v4.0)	690
64	5.5	Meeting, Conference & Event Manager	THC/Q4401(v3.0)	690
65	6	Food and Beverage Service Manager	THC/Q0303(v3.0)	630
66	6	Executive Chef	THC/Q0402(v3.0)	810
67	6	Executive Housekeeper	THC/Q0206(v3.0)	750
68	6	Front Office Manager	THC/Q0105(v3.0)	840

Expansion of Training Partners for Advanced Diploma in Hospitality Operations

During FY 2025-26, THSC continued to strengthen the delivery ecosystem for the Advanced Diploma in Hospitality Operations by expanding its network of approved Training Partners. During the year, Learnet Institute of Skills, Kalimpong and Servo Hospitality School, Dehradun were approved as Training Partners, taking the total number of approved Training Partners for the programme to five.

The expansion is a significant step towards increasing access to the Advanced Diploma programme and providing more learners with opportunities to pursue structured, industry-oriented hospitality education. It also reflects THSC's continued efforts to broaden its institutional network and strengthen the reach of the programme across locations.

Content, Curriculum and Question Bank Reviews

During FY 2025-26, the Tourism and Hospitality Skill Council (THSC) made significant progress in strengthening skill recognition mechanisms and enhancing the quality of assessment resources across its skilling ecosystem.

A key achievement during the year was the development of 18 Recognition of Prior Learning (RPL) curriculums, designed to address diverse learner profiles and accommodate varying levels of prior experience. The curriculum offers flexible training durations of 30, 48, 60, 90, 120 and 210 hours, enabling greater accessibility and providing learners with pathways to formally recognise and validate their existing skills and experience.

These RPL curriculums were also customised to support targeted skilling initiatives, including the UPSDM school projects, demonstrating THSC's ability to develop demand-driven and context-specific interventions aligned with the needs of different learner groups and programmes.

In parallel, THSC undertook a comprehensive review of more than 300 Question Banks to strengthen the quality, relevance and effectiveness of assessment tools. The review focused on ensuring alignment with prescribed occupational standards and improving the robustness of the assessment framework.

These initiatives underscore THSC's continued commitment to quality assurance, industry relevance and inclusive skill recognition, while strengthening the overall credibility and effectiveness of assessment and certification across the tourism and hospitality skilling ecosystem.

Content On THSC Job Roles

In line with the mandate from the National Council for Vocational Education and Training, THSC has successfully developed 10 Participant Handbooks (PHs) and Facilitator Guides (FGs) during the year. With this, comprehensive learning material is now available for 65 qualifications offered by THSC. These resources are designed to support both learners and trainers in delivering industry-aligned, outcome-based training. The development of the remaining learning material is currently underway and is being prioritized to ensure full curriculum coverage across all qualifications. This continued effort underscores THSC's commitment to quality training delivery, standardization of content, and alignment with national skilling frameworks to enhance learner outcomes and industry readiness.

Furthermore, under PMKVY 4.0, 14 THSC job roles were initially identified from the approved pool of job roles, with Participant Handbooks (PHs) and Facilitator Guides (FGs) translated into 10 regional languages to support inclusive training delivery. An additional 14 job roles have since been added to the list and are currently under consideration. Accordingly, translation of the relevant PHs and FGs will be undertaken based on the final requirements, further strengthening accessibility and outreach across diverse learner groups.

Strategic Partnerships and MOUs

During FY 2025-26, THSC significantly strengthened its strategic collaborations through the signing of key Memoranda of Understanding (MoUs) with institutions across India, under B.Voc scheme.

As part of this initiative, THSC entered 17 MoUs with colleges and universities to strengthen the integration of vocational education with industry-oriented skill development. These partnerships focus on curriculum integration, faculty development, student engagement, and on-the-job training opportunities, thereby fostering stronger academia-industry linkages.

Through these collaborations, THSC has further expanded its presence within the higher education ecosystem, while promoting skill-based and industry-relevant learning. The partnerships are expected to provide learners with enhanced exposure to industry practices, practical learning opportunities, and improved pathways to employment, contributing to the development of a future-ready and globally competitive workforce.

SR	MOU's signed FY 2025-26	Location
1	Mugberia Gangadhar Mahavidyalaya	West Bengal
2	People's University	Bhopal
3	Dr. B R Ambedkar University	Delhi
4	Swami Swatantranand Memorial College	Punjab
5	Saraswati Group of Colleges	Punjab
6	M.S. Ramaiah University of Applied Sciences	Bangalore
7	K.R.M. D.A.V. College	Jalandhar
8	Modern College	Imphal
9	D.M. college of Commerce	Imphal
10	Anjenya Welfare Organisation	Madhya Pradesh
11	Guru Gobind Singh Polytechnic College	Punjab
12	Pyramid College of Business and Technology	Kapurthala
13	Amritsar Group of Colleges	Amritsar
14	UEI Global Education Pvt. Ltd.	Pune
15	Gursewa Institute of Science and Technology	Punjab
16	Servo Hospitality	Dehradun
17	Learnet Skills	Kalimpong

E-CONTENT:

Developed (In-House)

In-house creation of E-Content on-

- Nature Guide
- Food and Beverage Assistant.
- Smart Field Facilitator AI Vision and Live Interpretation for Walk Tours and Nature Guide
- AI Smart Waste Controller Operating Food Waste AI in Commercial Kitchen

Available on SIDH

- Guest Service Associate -Front Office
- Guest Service Associate- Housekeeping
- Travel Advisor
- Commis Chef
- Counter Sales Executive

Lifestyle & Services Cluster:

THSC has been actively contributing to the Lifestyle & Services Cluster, a collaborative initiative by NSDC, comprising six Sector Skill Councils (SSCs) to promote cross-sectoral skilling and address common workforce requirements. The other SSCs under the Lifestyle & Services cluster include - B&WSSC, HMCSSC, RASCI, SPEFL_SC & SCPwD. The Cluster is working towards developing common, multi-sectoral qualifications and shared skill standards that can be adopted across participating sectors, while retaining sector-specific relevance.

As part of this initiative, a multi-sectoral qualification in Customer Service has been developed at NSQF Level 4, bringing together common competencies required across the participating sectors. The proposed structure includes 180 hours of common learning and sector-relevant components with a strong focus on employability and workplace readiness. Also incorporates the use of AI tools, reflecting the growing importance of digital and AI-enabled customer service.

The initiative aims to enable portability of skills across sectors, facilitate multi-skilling and create a more agile workforce aligned with evolving industry requirements. THSC is also working with the other member SSCs on industry validation, finalisation and the way forward for implementation.

PARTICULARS	NUMBER ACHIEVED
Qualifications	68 Qualifications- NSQC Approved, Live, and Updated on NQR, Kaushal Verse and SIDH
Books	• 10 English Participant Handbooks • 10 English Facilitator Guides
Model Curriculum	3 Model Curriculums were revised
Apprenticeship	18 Qualification files and Model curriculums developed in new Template approved in NSQC
Bachelor of Vocational Studies	17 MoUs were signed in 2025-26
Recognition of Prior Learning	18 RPL curriculums were created

3. TRAINING REPORT

With a network of more than 800 Training Centres across the country, THSC trained over 188,000 candidates through 300+ active centers under various schemes such as HSRT, DDU-GKY, and State Skill Missions, making a significant contribution to India's skilling ecosystem through employment-linked training programs. In addition, Student-Paid Programs, including short-term skill training and long-term B. Voc courses, continued to witness healthy enrolment, reflecting the growing demand for quality skill development in the tourism and hospitality sector.

Training of Trainer-

THSC successfully conducted ToT programs for 600+ trainers during FY 2025-26 across various skill development schemes. Among the different qualifications, Washerman, Food & Beverage Services (including GSA and Assistant), and Front Office witnessed the highest trainer enrolment in the ToT programs

Training of Trainer(ToT)

Qualification	Certified
Adventure Travel Guide (Low Altitude)	1
Adventure Travel Guide High Altitude	2
Barista Executive	1
Bartender	2
Billing Executive (Facility Management)	2
Commis	27
Counter Sales Executive	3
Customer Service Representative (Meet and Greet)	2
Demi Chef De Partie	2
Duty Manager	8
Executive Housekeeper	1
Facility Management Executive	3
Food & Beverage Service Assistant	39
Food & Beverage Service Manager	3
Food Delivery Associate	2
Food Styling Photography	22
Front Office Assistant	13
Front Office Manager	1
Ground Crew Chief- Paragliding	2
Guest House Caretaker	5
Guest Service Associate (F&B)	106
Guest Service Associate (Front Office)	41
Guest Service Associate (Housekeeping)	10
Guest Service Executive (Front Office)	19
Guest Service Executive (Housekeeping)	1
Housekeeping Assistant	31
Housekeeping Manager	3
Housekeeping Supervisor	1
Kitchen Helper	1
Kitchen Stewarding Shift In charge	2
Kitchen Trainee	9
Multitask Attendant (Facility Management)	2
Naturalist	4

Qualification	Certified
Nature Guide	3
Restaurant Captain	1
Restaurant Manager	2
Sous Chef	3
Street Food Vendor-Standalone	22
Tour Guide	6
Tour Manager	3
Transport Coordinator-Tourism and Hospitality	4
Travel Consultant	3
Walk Tour Facilitator	7
Washerman	195
Grand Total	620

Training Centres -

In the FY 2025-26, 270 new Training Centres were affiliated with the Tourism & Hospitality Skill Council (THSC) under various Government and Non-Government initiatives for delivering approved skill development programmes in the Tourism and Hospitality sector. These centres were affiliated through THSC Direct Affiliation, SIDH Portal (Non-PMKK) and PMKK/Government initiatives after successfully completing the Accreditation and Affiliation process. The addition of these centres has further strengthened THSC's nationwide training infrastructure and enhanced the availability of quality skill development opportunities across the country.

TRAINING CENTER 2025-26	
DIRECT AFFILIATION	134
NON PMKK	95
PMKK/GOVERNMENT	41
Total	270

Training Centres -

STATE	DIRECT AFFILIATION	NON PMKK	PMKK/GOVERNMENT	Total
Andaman & Nicobar Islands	1	0	0	1
Andhra Pradesh	3	1	6	10
Assam	3	2	0	5
Bihar	1	1	1	3
Chandigarh	1	0	0	1
Chhattisgarh	1	0	0	1
Delhi	11	0	1	12
Goa	3	0	0	3
Gujarat	11	0	0	11
Haryana	3	4	0	7
Himachal Pradesh	3	0	0	3
Hyderabad	1	0	0	1
Jammu And Kashmir	0	4	5	9
Jharkhand	1	11	0	12
Karnataka	9	2	0	11

Enrolments

The year 2025-26 was another successful year for the Tourism & Hospitality Skill Council (THSC), with continued expansion of its skilling initiatives across government, academic, and industry-funded programmes. Through its nationwide network of affiliated Training Partners and institutions, THSC enrolled 2,22,262 candidates and successfully trained 1,88,481 candidates under various schemes and qualifications.

The highest enrolments were recorded under Skills at School (RMSA & RUSA) and Pradhan Mantri Kaushal Vikas Yojana (PMKVY), while industry-funded programmes and DDU-GKY/State Skill Development Missions also made significant contributions. These achievements reflect THSC's continued commitment to strengthening India's skilled workforce and enhancing employment opportunities in the Tourism and Hospitality sector.

Training Enrolments- 2025 - 26

Student Enrolled & Trained Scheme wise - April 25 to March 26

Sr. No.	Scheme	Ministry / Department	Enrolled	Trained
1	Pradhan Mantri Kaushal Vikas Yojana	MSDE	62384	44258
2	Hunar Se Rojgar Tak	MoT	713	689
3	Deen Dayal Upadhyay Grameen Kaushal Yojana & State Skill Development Mission	MoRD, SSM	21457	19597
4	Skills at School (Rashtriya Madhyamik Shiksha Abhiyaan & Rashtriya Uchatar Shiksha Abhiyaan)	RMSA & RUSA (State School Board)	82341	81132
5	Bachelor of Vocation Studies	University / College	4700	4307
6	Student & Corporate Paid	Private & Industry Funded	44862	34061
7	Advance Diploma	Private & Industry Funded	1912	1865
8	NAPS	Industry Funded	3893	2572
	Total		222262	188481

4. ASSESSMENT AND CERTIFICATION

The Tourism and Hospitality Skill Council (THSC) continued to play a pivotal role in strengthening India's tourism and hospitality workforce through robust assessment and certification initiatives during FY 2025-26. By ensuring transparent, industry-driven, and quality-assured assessments across multiple government and industry-led schemes, THSC reinforced its commitment to creating a competent, future-ready workforce aligned with the National Skills Qualification Framework (NSQF).

Key Highlights – FY 2025-26

- 1,88,481 candidates assessed across 12 major schemes
- 1,84,098 candidates certified, achieving an impressive 97.7% certification rate
- 12 NCVET-recognized Assessment Agencies empanelled across India
- 444 certified assessors trained through the Training of Assessors (ToA) programme
- 45 Qualification Packs (QP-NOS) covered across hospitality, tourism, adventure tourism, facility management, and emerging job roles
- 81,132 school students assessed under Skills at School programmes with 100% certification
- Successful assessment delivery across PMKVY, PMVK, NAPS, DDU-GKY, Ministry of Tourism, UGC, State Sponsored Modules, and other flagship initiatives

Network of Assessment Agencies

To ensure standardized, transparent, and high-quality assessments nationwide, THSC partnered with 12 empanelled Assessment Agencies, all recognized by NCVET. These agencies played a crucial role in delivering assessment services across diverse geographies while maintaining the integrity and credibility of the assessment process

Empanelled Assessment Agencies:

1. Agam Skills & Consulting Pvt Ltd
2. Asset Author Pvt Ltd
3. EduVantage Pvt Ltd
4. IRIS Corporate Solutions Pvt Ltd
5. Induslynk Training Services Pvt Ltd (Mercer-Mettl)
6. Methods Apparel Consultancy India Pvt Ltd
7. Palmary Project E Services Pvt Ltd
8. Prima Competencies Pvt Ltd
9. Radiant Infonet Pvt Ltd
10. SHL (India) Pvt Ltd
11. Skills Mantra Edutech Consulting India Pvt Ltd
12. SP Institute of Workforce Development Pvt Ltd

Training of Assessors (TOA)

A competent assessor ecosystem is fundamental to ensuring reliable and standardized assessments. During FY 2025-26, THSC continued to strengthen this ecosystem through its Training of Assessors (ToA) programme.

ToA Highlights

- 577 assessors enrolled
- 444 assessors certified
- 45 QP-NOS aligned job roles covered
- Assessors trained across hospitality operations, tourism services, adventure tourism, facility management, culinary arts, housekeeping, front office, food & beverage services, and emerging occupations.

TOA job roles wise-(Certified)

Sr.	Job Role	Certified Assessors
1	Washerman (Dhobi)	82
2	Guest Service Associate (Food and Beverage) (THC/Q0301)	42
3	Food & Beverage Service Assistant (THC/Q0307)	34
4	Guest Service Associate (Front Office) (THC/Q0102)	28
5	Customer Service Representative (Meet and Greet) (THC/Q4205)	23
6	Street Food Vendor - Standalone (THC/Q3008)	22
7	Tour Guide (THC/Q4407)	17
8	Guest Service Associate (Housekeeping) (THC/Q0202)	15
9	Guest Service Executive (Front Office) (THC/Q0109)	14
10	Commis (THC/Q0406)	13
11	Counter sales Executive (Tourism and Hospitality) (THC/Q2903)	12
12	Housekeeping Assistant (THC/Q0209)	11
13	Kitchen Trainee (THC/Q2702)	9
14	Front Office Assistant (THC/Q0110)	8
15	Naturalist (Wildlife Tourism) (THC/Q4505)	8
16	Travel Consultant (THC/Q4404)	8
17	Food Server-Roadside Eateries (THC/Q3009)	7
18	Walk Tour Facilitator (THC/Q4408)	7
19	Front Office Manager (THC/Q0105)	6
20	Guest House Caretaker (THC/Q0501)	6
21	Tour Manager - Operations (THC/Q4405)	6
22	Demi Chef De Partie (THC/Q0405)	5
23	Guest Service Executive (Housekeeping) (THC/Q0201)	5
24	Mountain Cuisine Chef (THC/Q4524)	5
25	Multitask Attendant (Facility Management) (THC/Q5808)	5
26	Astro Tour Guide (THC/Q8703)	4
27	Duty Manager (THC/Q0106)	4
28	Food and Beverage Service Manager (THC/Q0303)	4
29	Restaurant Manager (THC/Q2703)	4
30	Adventure Travel Guide - High Altitude (THC/Q8603)	3
31	Chef de Partie (THC/Q0404)	3
32	Facility Management Executive (THC/Q5708)	3
33	Housekeeping Manager (THC/Q0207)	3
34	Meeting, Conference & Event Manager (THC/Q4401)	3
35	Bartender (THC/Q0302)	2
36	Food Delivery Associate (THC/Q2902)	2
37	Ground Crew (Paragliding) (THC/Q4509)	2
38	Store In charge - (THC/Q2602)	2
39	Commis (THC/Q0406-SI002)	1
40	Food Styling Photographer (THC/Q0417)	1
41	Laundry Supervisor (THC/Q0210)	1
42	Nature Guide (THC/Q8701)	1
43	Revenue Manager (THC/Q0112)	1
44	Sous Chef (THC/Q0403)	1
45	Transport Coordinator - Tourism and Hospitality (THC/Q4201)	1
	Grand Total	444

Performance of Assessment Agencies

THSC continuously monitors the operational performance of empanelled Assessment Agencies to ensure quality, efficiency, and timely delivery.

During FY 2025-26:

- 444 certified assessors were deployed.
- 1,88,481 candidates were assessed nationwide.
- 12 Assessment Agencies successfully delivered assessments across multiple government and industry schemes.

Among the empanelled agencies, Induslynk (Mercer-Mettl), Skills Mantra, EduVantage, SHL India, and SPIWD recorded the highest assessment volumes, reflecting their strong execution capacity and nationwide operational reach.

S. No.	Agency Name	Certified Assessors	Assessments Allocated	Students Assessed
1	Agam Skills & Consulting Private Limited	35	15,008	11,117
2	Asset Author Private Limited	37	13,798	12,454
3	EduVantage	40	23,050	20,838
4	IRIS Corporate Solutions Private Limited	42	14,010	10,152
5	Induslynk (Mercer Mettl)	41	30,283	28,680
6	Methods Apparel Consultancy India Private Limited	40	17,773	15,923
7	Palmary Projects & services Private Limited	49	17,948	14,261
8	Prima Competencies Private Limited	32	12,239	8,433
9	Radiant Infonet Private Limited	15	13,147	9,516
10	SHL India	25	20,010	17,792
11	Skills Mantra Edutech Consulting Private Limited	41	23,130	20,142
12	SPIWD	47	21,866	19,173
	Grand Total	444	2,22,262	1,88,481

Scheme-Wise Assessment and Certification Status

THSC successfully delivered assessments under multiple flagship programmes of the Government of India and other institutional initiatives, demonstrating its capability to implement assessments at scale while maintaining high certification standards.

Sr.	Scheme Name	Candidates Assessed	Candidates Certified	Certification %
1	Advance Diploma	1,865	1,854	99.4%
2	School Assessment	81,132	81,131	100.0%
3	PMKVY STT (Short-Term Training)- CSCM	11,076	10,265	92.7%
4	National Apprenticeship Promotion Scheme (NAPS)	2,572	2,572	100.0%
5	PMVK RPL - CSCM	32,657	32,657	100.0%
6	Non-PMKVY	28,021	26,218	93.6%
7	DDUGKY-MORD	7,613	6,964	91.5%
8	PMKVY RPL (Recognition of Prior Learning) - CSCM	525	517	98.5%
9	Non-PMKVY RPL	6,040	5,739	95.0%
10	Ministry of Tourism (MOT)	689	689	100.0%
11	University Grants Commission (UGC)	4,307	4,243	98.5%
12	State Sponsored Modules (SSM)	11,984	11,249	93.9%
	Grand Total	1,88,481	1,84,098	97.7%

Impact

The assessment and certification achievements of FY 2025-26 underscore THSC's continued leadership in delivering credible, industry-aligned skill assessments across India. Through a robust ecosystem of certified assessors, trusted assessment agencies, and technology-enabled processes, THSC has ensured quality assurance while supporting national skilling priorities. These efforts continue to enhance workforce employability, strengthen employer confidence, and contribute significantly to the growth and competitiveness of India's tourism and hospitality sector.

5. INDUSTRY ENGAGEMENT REPORT

The Tourism and Hospitality Skill Council (THSC) plays a pivotal role in bridging the gap between the growing demand for skilled manpower and the supply of job-ready youth in India's dynamic tourism and hospitality sector. At the forefront of this effort is THSC's dedicated Industry Engagement team, which actively collaborates with employers, training partners, and government stakeholders to create high-impact, demand-driven skilling and placement models. THSC's Industry Engagement function focused on deepening employer relationships, aggregating employment demand, facilitating placements, and expanding Recruit-Train-Deploy (RTD) and CSR-led skilling initiatives

A key focus during the year was strengthening direct employer-candidate connect through 60 industry-led placement activities, comprising 12 job fairs and 48 placement drives, creating meaningful opportunities for candidates to interact with employers and access employment opportunities. The year was marked by wider industry participation, stronger CSR engagement, new strategic partnerships, and an increased focus on demand-driven skilling and employment outcomes.

Placements

Total placements in the FY 2024-25: 78972 (Job Fair data excluded)

5.2.1 - Placements: - Industry engagement remained closely aligned with employment outcomes. During 2025-26, THSC facilitated 65,657 placements through direct employer engagement, placement activities and job-linked interventions. A total of 60 placement drives and job fairs were conducted, providing candidates with direct access to employers and employment opportunities. THSC's demand aggregation efforts enabled the mapping of 470,000 projected job openings, guiding focused training and deployment programs.

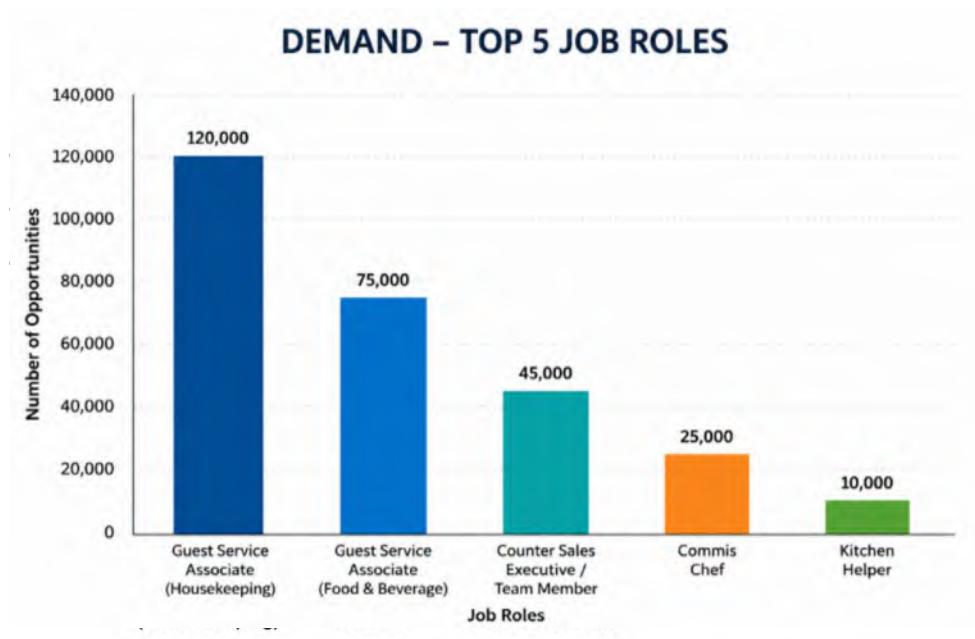
5.2.2- CSR emerged as an important pillar of THSC's industry engagement strategy during 2025-26. Through CSR-led initiatives, more than 3,500 candidates were trained and/or deployed, with the reported CSR/RTD achievement reaching 3,756+. These initiatives enabled industry partners to directly contribute to workforce development while creating employment pathways for youth.

The expansion of CSR partnerships during the year, including engagements with organisations such as Diageo India, The Oberoi, ITC, Agile, Chalet Hotels IHG, Radisson Hotels, The Leela, and other leading organisations, reflects growing industry confidence in THSC's ability to design and implement demand-driven skilling initiatives.

The placement efforts were aligned with the findings of the national skill gap study conducted by THSC, which forecasted a demand of over 3 million skilled workers in the sector over the next five years. Job roles with the highest demand included Steward, Front Office Associate, Food Counter Sales Executive, and Kitchen Helper. THSC ensured that all industry engagement activities were tracked and monitored through a centralized system, allowing for timely reporting, continuous employer feedback, and outcome-based evaluation. These initiatives collectively strengthened the ecosystem for sustainable youth employment and industry-ready skilling in the tourism and hospitality sector.

Demand Aggregation

Graph 1: Top 05 Job Roles as per Demand Aggregation 2025-26



6. APPRENTICESHIP

“Bridging gap between Hospitality Education & Employment”

Since 2018, THSC has been driving apprenticeship initiatives to bridge the gap between education and employment through practical, industry-led training. With 49,949 contracts in 2025-26 and 1 lakh+ cumulative contracts, the program has impacted 2 lakh+ job opportunities across the hospitality sector. Apprenticeship has emerged as one of the most effective models for bridging the industry skill gap and building a future-ready workforce.

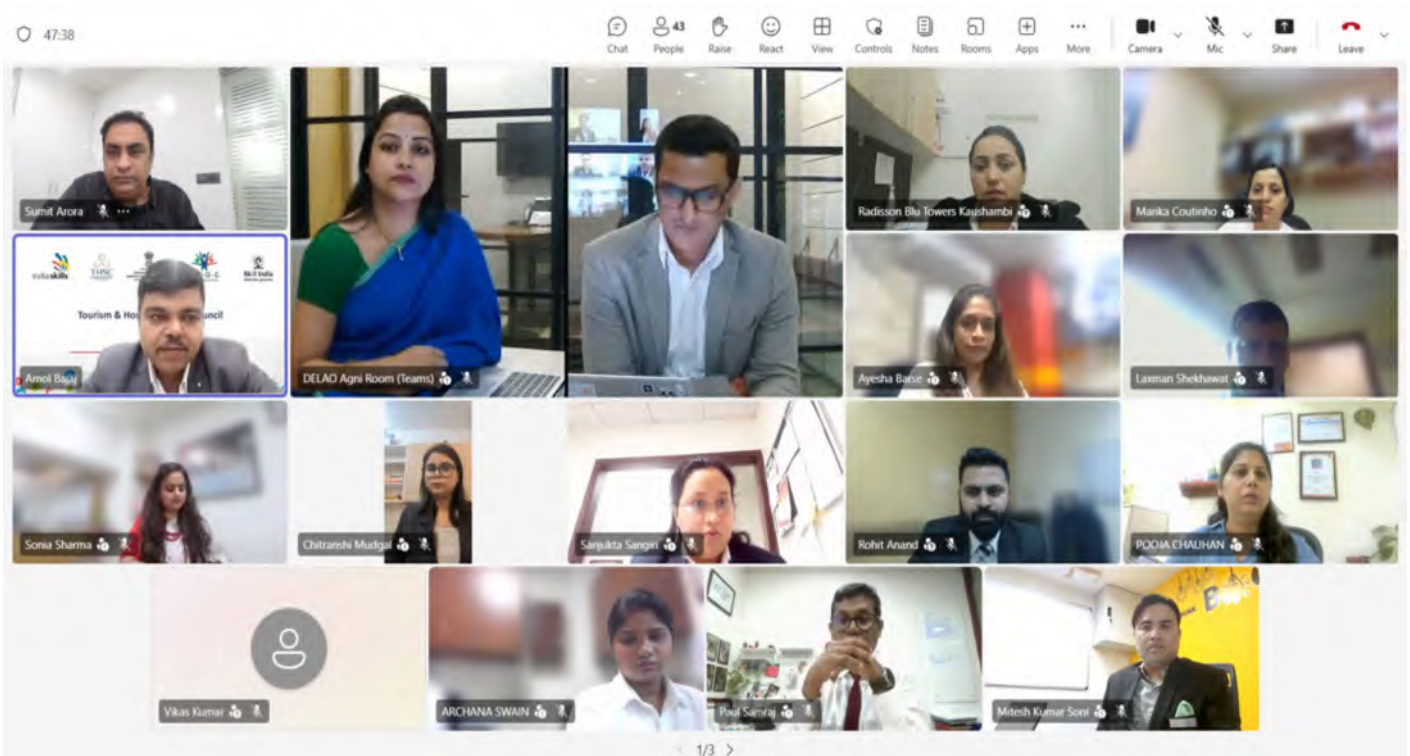
Capacity Building Workshops

Building on this momentum, THSC has successfully conducted 40+ workshops during 2025-26, further strengthening industry engagement, awareness, and implementation of apprenticeship and skilling initiatives across the hospitality sector.



Team THSC successfully conducted a series of impactful workshops focused on strengthening skilling implementation through the industry-funded Apprenticeship Training Program. One of the key workshops was organized at ITI Pusa, bringing together stakeholders from across the industry, academia, and government ecosystem.

The workshop saw active participation from 55+ representatives, including officials and stakeholders from NSDC, RDSDE, ITI, AAA, and DAA, along with prominent industry organizations such as Radisson Faridabad, Hilton Hotels, Eros Hotel, Lemon Tree Hotels, BLK-Max Hospitals, Bikanerwala, Compass Group, Jamia Millia Islamia University, and several other leading organizations.



Monitoring & Verification Visits

As Joint Apprenticeship Advisors (JAA), THSC conducted 80+ monitoring and verification visits during 2025-26 to organizations participating in the National Apprenticeship Promotion Scheme (NAPS). These visits were carried out in accordance with Direct Benefit Transfer (DBT) guidelines to ensure effective implementation, quality training, and compliance. The initiative further strengthened industry engagement and enhanced career opportunities for apprentices across the Tourism & Hospitality sector.



Snapshot of Visits, IHG hotels, BBQ nation, Bikanerwala Restaurants & outlets





Sustainable Skilling Model for Industry - "A Transformative CSR Initiative with ITC Limited"

Aligned with the national vision of Viksit Bharat 2047 and India's commitment towards creating a future-ready workforce, Team THSC initiated a strategic collaboration with ITC Limited following the demerger of ITC Hotels and ITC Limited. The objective was to channel Corporate Social Responsibility (CSR) investments towards sustainable vocational skilling and employment generation within the hospitality sector.

Recognizing the growing demand for industry-ready talent and the need to bridge the gap between education and employability, ITC Limited supported an innovative framework titled the "Sustainable Skilling Model for Industry." The initiative is designed to create a structured ecosystem where hospitality establishments become active partners in nurturing skilled professionals for the sector.

Under this model, students receive immersive, industry-integrated theoretical training directly within hotel environments under the mentorship of experienced Heads of Departments (HODs) and operational leaders, including:

- Executive Chefs / Sous Chefs – Kitchen Operations
- Executive Housekeepers / Deputy Housekeepers – Housekeeping Operations
- F&B Directors / Restaurant Managers – Food & Beverage Service
- Front Office Managers / Directors of Accommodation – Guest Service Associates (Front Office)

This industry-led approach ensures that trainees are exposed not only to operational knowledge, but also to professional standards, workplace discipline, service excellence, and real-time hospitality culture. The model creates a strong foundation for long-term employability and career growth.

Upon successful completion of the classroom and theory phase, candidates are enrolled under NAPS-II (National Apprenticeship Promotion Scheme) for structured On-the-Job Training (OJT). During this phase, trainees acquire hands-on operational experience in live hotel environments, enabling a seamless transition from learning to employment while simultaneously strengthening the industry's skilled manpower pipeline.

The initiative has been widely appreciated by hospitality leaders for its scalability, sustainability, and direct linkage to employment outcomes. Several prestigious hospitality brands have already adopted and supported this transformative skilling ecosystem, including Hilton Hotels, DoubleTree by Hilton, Conrad Pune, Roseate House New Delhi, ITC Hotels, Leonia Holistic Destination Hyderabad, Ahuja Residency, Hotel Grand Rivera Jammu, Grand Hyatt Mumbai, Pullman Chennai Anna Salai, Hyatt Regency Pune, Novotel Chennai and others.



Key Benefits of CSR Investment in Vocational Education

- Creates Employment-Ready Youth
- Provides industry-relevant skills, practical training and certifications, improving employability and career opportunities.
- Builds a Skilled Talent Pipeline for Industry
- Companies can develop trained manpower aligned to their actual job requirements, reducing recruitment and training costs.
- Generates Measurable Social Impact
- CSR investment creates sustainable livelihoods, improves income potential and supports youth, women and underserved communities.
- Strengthens Industry-Education Linkages
- Apprenticeships and vocational training connect education directly with industry, giving learners real workplace exposure and experience.
- Supports CSR & ESG Goals with Visible Outcomes
- Companies can demonstrate measurable outcomes such as youth trained, apprentices engaged, placements generated, careers created and communities impacted—making vocational education a high-impact CSR intervention.

7. CENTRE OF EXCELLENCE

The Tourism & Hospitality Skill Council (THSC) has established a network of Centres of Excellence (CoEs) across strategic locations in India to strengthen the quality and relevance of skill development in the tourism and hospitality sector. During FY 2025-26, the CoEs collectively trained 510 candidates, contributing significantly to the creation of an industry-ready workforce.

These Centres of Excellence are equipped with state-of-the-art infrastructure, modern industry-standard equipment, and technology-enabled learning environments that replicate real workplace settings. The centres are supported by highly qualified trainers and experienced hospitality professionals, ensuring that learners receive practical, competency-based training aligned with current industry requirements.

Key features of THSC Centres of Excellence include:

- Modern training labs and industry-standard equipment for hands-on learning.
- Highly qualified, certified, and industry-experienced trainers.
- Training aligned with National Occupational Standards (NOS) and Qualification Packs (QPs).
- Strong focus on practical learning, workplace simulations, and employability skills.
- Industry partnerships for exposure, guest lectures, internships, and placement support.
- Continuous emphasis on quality assurance, innovation, and adoption of best practices in skill development.
- A learner-centric approach that promotes excellence, professionalism, and career readiness.

The Centres of Excellence serve as benchmark institutions for delivering high-quality vocational training and play a pivotal role in supporting THSC's vision of developing a skilled, competent, and future-ready workforce for India's tourism and hospitality industry.

Sl. No.	Centre/ Institute	State/UT and District
1	Academy of Pastry & Culinary Arts, Mumbai	Maharashtra- Mumbai
2	Academy of Pastry & Culinary Arts, Bengaluru	Karnataka- Bengaluru Urban
3	Academy of Pastry & Culinary Arts, Gurugram	Haryana- Gurugram
4	Kamaxi Skills	Goa- South Goa
5	Symbiosis School of Culinary Arts & Nutrition Science (SSCA)	Maharashtra- Pune
6	Ishtha Institute of Hospitality & Culinary Arts	Uttarakhand- Udam Singh Nagar
7	Lavonne Academy of Baking Science and Pastry Arts (Lavonne Hospitality Private Limited)	Karnataka- Bengaluru Urban
8	Welcomgroup Graduate School of Hotel Administration	Karnataka- Udupi
9	Institute of Bakery and Culinary Arts	Delhi- West

8. **WORLD SKILLS**

Team India's Journey at WorldSkills Asia 2025

India made an impressive debut at the WorldSkills Asia Competition 2025, held in November 2025 in Chinese Taipei (Taiwan). Comprising 23 competitors and 21 experts, the Indian contingent competed in 21 high-demand skill categories, including Cooking, Restaurant service, Mobile Robotics, Mechatronics, Web Development, Beauty Therapy, Fashion Technology, and others. The rigorous preparation translated into a commendable performance, with India securing the 8th position overall, winning one Silver Medal, two Bronze Medals, and three Medallions for Excellence, reinforcing the country's growing stature in international skill competitions.



Selected through the finalists of IndiaSkills Competition 2024, the competitors underwent five months of intensive training and mentorship with support from leading academic institutions like APCA (Academy of Pastry & Culinary Arts), Mahindra University & WGSMA (Welcomgroup Graduate School of Hotel Administration). THSC collaborated closely with chief experts to ensure that competitors received comprehensive technical and practical exposure. This collaborative approach not only strengthened the competitors' technical competencies but also enhanced their confidence, adaptability, and international benchmarking skills. Representing Team India under the hospitality sector, CD Harsh competed in the Restaurant Service category, while Shivom Nayyar participated in the cooking skills category. Both competitors were trained and mentored under the guidance of the Tourism and Hospitality Skill Council (THSC) through a structured programme aligned with international WorldSkills occupational standards. Their participation reflected THSC's commitment to nurturing world-class talent and showcasing India's growing excellence in tourism and hospitality skills on the global stage.



YEAR AT A GLANCE

Moments of our Journey, together as one THSC Family



INDUSTRY MEMBERS

THSC has seen a surge in Industry Associations in the successive years.
Some of the patrons are mentioned below:-

 HOTELS • PALACES • RESORTS • SAFARIS	 THE LEELA PALACES HOTELS RESORTS	 Le MERIDIEN	 HOTELS & RESORTS	 ITC HOTELS RESPONSIBLE LUXURY
	 CONRAD HOTELS & RESORTS™	 Hilton HOTELS & RESORTS	 VIVANTA HOTELS & RESORTS BY TAJ	 ClubMahindra
 CONCEPT HOSPITALITY	 SAROVAR HOTELS & RESORTS	 BIKANERVALA	 RADISSON HOTELS	 ACCOR
 JLL	 lemon tree HOTELS	 THE PARK Hotels	 CHALET HOTELS	 ginger HOTELS A TATA Enterprise
 sodexo	 BN BARBEQUE NATION	 TAMARA LEISURE EXPERIENCES	 SPECIALITY RESTAURANTS LTD.	
 NRAI National Restaurant Association of India Voice of the Indian Restaurant Industry	 PRIDE HOTELS & RESORTS	 JUBILANT FoodWORKS	 बल्लभ लॉरी एण्ड कंपनी लिमिटेड Balmer Lawrie & Co. Ltd. A Government of India Enterprise	 Paradise A LEGEND SINCE 1953
 TACO BELL		 DEVYANI INTERNATIONAL LIMITED	 H Holiday Inn	 CROWNE PLAZA HOTELS & RESORTS
 INTERGLOBE	 PVR CINEMAS	 ROYAL ORCHID HOTELS	 SHANGRI-LA EROS NEW DELHI	 THE CLARKS HOTELS & RESORTS
 fab HOTELS	 AB's SARAFI HOTELS	 PSIPL SOLUTIONS INSPIRED	 Haldiram's	 RAMADA
 SapphireFoods	 EaseMyTrip .com	 AHUJA RESIDENCES THE ACCOMMODATION EXPERTS	 BURGER SINGH HOTEL, RESTAURANT & BAR	 Clarks Amer Hotel & Convention Centre
 BTW	 CHOICE HOTELS	 bloom	 ICS Hospitality	 THE BURGER COMPANY



**TOURISM & HOSPITALITY
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