

Request for Proposal (RFP)

“Agency / organization to conduct Physical
Inspection of Training Center / Partner for Job
Role affiliation with Tourism & Hospitality
Skill Council

Reference# THSC/TRAINING/ RFP/04/2026

Proprietary & Confidential

Issued by:

Tourism and Hospitality Skill Council,
301, Block-A, 3rd Floor, Naurang House
21 K.G. Marg, Connaught Place,
New Delhi 110001

ADMINISTRATIVE DETAILS

CONFIDENTIALITY

All information included in this RFP is confidential and only for the use and knowledge of the recipient. No information included in this document or in discussions connected to it, may be disclosed.

RFP PROCEDURE

Contact Details

Vivek Shandilya, Vice President - Training, Affiliation & State Engagement, Amit Yadav – Assistant Manager - Affiliation & State Engagement

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Critical Information

This Request for Proposal (RFP) contains the details regarding scope, eligibility for participation, evaluation methodology, project timelines, terms & conditions, and other relevant details. Bidding organization(s) are advised to study the RFP document carefully before submitting their proposals. Submission of a proposal shall be deemed to have been done after careful study and examination of this document with full understanding of its terms, conditions, and implications.

Contents of Solicitation Documents

Proposals must offer services for the total requirement as stated in the RFP. Proposals offering only part of the requirement will be rejected. The Bidder is expected to examine all corresponding instructions, forms, terms, and specifications contained in the Solicitation Documents. Failure to comply with these documents will be at the Bidder's risk and may affect the evaluation of the Proposal.

SCHEDULE OF EVENTS

The following table provides a schedule of events relating to this request.

Event	Target Date
RFP issue date, published on the THSC website.	13 th February 2026
Last date of submission of Proposals/Bid/Financial	18 th February 2026
Opening of Technical	19 th February 2026
Decision on short-listed firm	24 th February 2026
Award of Contracts	25 th February 2026
Commencement of project implementation	01 st March 2026

NOTES

The dates furnished above are subject to revision by THSC (to be notified on its website)

This Document is not transferable

Based on pre-bid meeting correction/modification of the document will be done and it will be uploaded on the THSC website.

ABBREVIATIONS

THSC	Tourism and Hospitality Skill Council
NSDC	National Skill Development Corporation
SSC	Sector Skill Council
QP	Qualification Pack
NOS	National Occupational Standards
NSQF	National Skill Qualifications Framework
RFP	Request for Proposal
PPP	Public-Private Partnership
MSDE	Ministry of Skill Development & Entrepreneurship

INTRODUCTION OF THSC

We are a Not-for-Profit Organization, registered under the Societies Registration Act, 1860, promoted by the Confederation of Indian Industry (CII) with inclusive representation of the Government, Industry, Industry Associations and Training Institutes across India. We are formed by the industry and for the industry to tackle the skilling of large manpower to fulfill the industry requirements, playing a crucial role in bridging this ever-growing gap. We have a mandate to create a robust and sustainable eco-system for skill development in the industry, catering to all the sub sectors of the industry, namely, Hotels, Tour Operators, Food Service Restaurants, Facilities Management and Cruise Liners.

BACKGROUND AND RATIONALE FOR RFP

As it is evident, Tourism Sector is extremely crucial for the development of the country's youth and health as it is a strategic sector having a multiplier effect and bearing on the growth of the overall nation as well. The sector in India presents unique opportunities and challenges with deficit of skilled manpower because of which the productivities and efficiencies in the sector are low. This has serious economic and strategic implications for the country. Out of the few key sectors identified by NSDC, THSC Sector is one of the key sectors where planned skill development with consistent standards of performance is required to increase production, improve productivity as well as quality of jobs and products.

With this context, THSC has undertaken Occupational and Functional Mapping with development of Qualification Packs and National Occupational Standards (NOS) for selected job roles/occupations and other THSC and fitness programs as deemed fit, in the Tourism and Hospitality Sector / Industry. The deliverable of this would be utilized by NSDC in building strategies to boost the skill levels and professionalism in the Tourism and Hospitality industry by working closely with the private sector, universities, schools, colleges, and other institutions of learning by designing training programs to ensure that adequately trained and skilled manpower is available to the industry which can give consistent standards of performance.

THSC, through this Request for Proposal (RFP), would select Agency, Partner, Platform (referred as Bidder/Proposer in the rest of the document) with relevant experience and capacity to work on

the scope of RFP and maintain information thereof.

OBJECTIVE OF THE PROJECT

The Objective of this RFP is to undertake physical inspection of new Training Center showing interest to get affiliated with Tourism & Hospitality Skill Council.

The selected Organizations/ agencies (hereinafter referred as Inspection Agency) would be responsible for conducting third party audit of center as per the Terms and Conditions laid down by THSC.

This RFP intends to define the scope, criteria, and details of work.

REQUEST FOR PROPOSAL

THSC through this Request for Proposal (RFP) seeks to select a competent agency / organization with relevant experience and capabilities in various sub-sectors of THSC.

SCOPE OF WORK

THSC through this Request for Proposal (RFP) seeks to select a competent partner / agency / organization with relevant experience and capabilities in various sub-sectors of THSC to conduct center inspection & audit of newly formed training institutes willing to offer courses in the said sector.

Project Brief

The assigned agency / partner / organization must be working in the training & skill development landscape for a minimum period of 2 years.

The assigned agency must have software / tool for conducting inspection & audit of the training centers as per guidelines laid by THSC.

Technical Eligibility Criteria (Documentary Evidence to be attached)

A registered firm / organization / agency with Certificate of Registration, TAN, PAN, GST

The agency must have their own portal / software / tool for conducting the audit

Capability to conduct following audit / inspection within the given time frame (7 days)

Submission of Inspection / Audit Report within 7 days of the inspection conducted

Technical Bid: Shall consist of following documents:

Power Point Presentation on the Project covering

Presentation – 20 Marks

Financial Bid (offering) – 20 Marks

Company Profile and Past Experience of conducting Audit – 20 Marks

Management & Auditors Profile – 20 Marks

Software / Platform / App – 20 Marks

Applying agency / organization are requested to send the Power Point Presentation (through Email) vivek.shandilya@thsc.in, affiliation@thsc.in, training@thsc.in before the closure of the bid. Pls do not send Hard copies.